October 28, 2026

The Honorable
Board of Directors
Great Lakes Water Authority

RE: CEO Report – October 28, 2026

Chairperson Zech and Directors,

I will start this month's report with the good news that after successful negotiation, technical review and stakeholder engagement over the last several years, the renewal of GLWA's National Pollutant Discharge Elimination Permit for our Water Resource Recovery Facility (WRRF) was issued by the Michigan Department of Environment, Great Lakes and Energy (EGLE) and became effective October 1, 2026.

Key outcomes of the renewal included the mitigation of several proposed requirements while maintaining compliance with evolving environmental regulations. The permit introduces expanded monitoring and reporting requirements, including additional wet weather sampling, new pollutant monitoring parameters, enhanced Rouge River Outfall monitoring, and new reliability and resilience planning requirements for the WRRF.

These changes position GLWA to continue protecting the quality of its receiving waterways, while improving operational preparedness, regulatory compliance, and transparency with regulators and the public.

Staying on the Wastewater side of the house, the WRRF, which cleans wastewater for approximately 2.8 million people in southeast Michigan, transforms the solids resulting from the treatment process into biosolids that are then disposed of in a variety of ways, including fertilizer.

The existing treatment infrastructure has reliably served the region for decades, but some key components are aging and require significant maintenance and investment. Because of this, we are planning for the next generation of biosolids management infrastructure through our Biosolids Process Improvements Study with Brown and Caldwell.

As part of the study, we hosted a three-day Blue Ribbon Panel October 7-9, 2026, to bring together key stakeholders and independent industry experts to gain experience-based insights to help strengthen and validate the overall direction of the study.

Sixteen peer utility representatives from across the nation joined with member partners, regulators, GLWA leadership, and the project team throughout the symposium. Key components included site tours of the existing infrastructure to provide context, communication of experiences with various technologies, and applying those experiences to shape the planning project.

Our goal was to learn from our peer utility's experiences and that our learning would inform our decision-making process. We were incredibly impressed with our peers' ability to listen to our constraints, rapidly understand the issues, and share their experiences and perspectives.

The insight gained was incredibly beneficial for the project because it revealed some areas to refine and others to investigate. But even more importantly, what started as a promise from the Biosolids Drying Facility project over a decade ago, ended with a shared understanding and commitment between GLWA and our member partners to find the right next solution for southeast Michigan.

Each year the Water Environment Federation hosts WEFTEC, its Technical Exhibition and Conference, which is the biggest conference of the year for wastewater professionals (it's akin to AWWA's ACE conference for water professionals). This year a Utility Pavilion was added in the exhibition hall to bring together leading public water and wastewater utilities in a shared space focused on collaboration, innovation and peer connection.

Navid Mehram, our Chief Operating Officer for Wastewater Operations, took full advantage of this opportunity for collaboration, not only participating in a panel discussion titled, "Building Trust Through Engagement: Partnerships and Communication with Stakeholders," he also hosted GLWA's first-ever utility booth, highlighting our uniqueness as the largest single-site wastewater treatment plant in

North America. He was joined at the booth by Chris Nastally, Majid Khan, Chris Wilson, David McCord. The team is already planning improvements to GLWA's booth for next year.

As a part of the celebration of our 10-year operating anniversary, GLWA recently released a special edition of our annual report to the community focused on our first decade of service.

This special Decade in Review, which was designed entirely in-house by Public Affairs Specialist/Graphic Designer Mikala Evans, takes readers on a journey through GLWA's first 10 years of operations, highlighting milestones, accomplishments and progress that have shaped our organization being established on January 1, 2016.

The Decade in Review serves as both a celebration of our first 10 years and a reflection of the shared commitment that will guide us into our next decade of service. You can read the report HERE.

In addition, our Public Affairs Creative Services Team produced a Decade of Dedication, a video highlighting GLWA's journey over the past decade. The video reflects key milestones, the growth of our organization and the people who have contributed to our progress. Viewers are invited to look back on our first 10 years, while recognizing the collective efforts that continue to advance our mission. It also serves as a lasting tribute to the dedication, collaboration and service we have provided over the years. It's a very impactful watch and I urge everyone to click HERE to watch it.

I will close out my report as I always do by recognizing team members for their accomplishments.

First, I would like to recognize seven team members for their recent graduation from the Michigan Public Service Institute (MPSI), a multi-year professional development program designed for public works, public utility and local government supervisors, managers, and directors.

This year's MPSI graduates are Heather Badrak, Water Operations management professional; Shondell Daniel, Systems Control Center manager; Kimberley Garza, WRRF Operations team leader; Linda Kostrzewski, Wastewater Operations management professional; Katherine Miracle-Malcolm, Water Operations management professional;

Carlton Reynolds, WRRF Operations team leader; and Justin Woods, Water Transmission manager. Congratulations to all for this important achievement.

Next, I want to congratulate Yolanda Presley, Wastewater Conveyance & CSO team leader, on her graduation from the Water Environment Federation's Water Leadership Institute (WLI). The WLI is an intensive program that allows participants the opportunity to engage in management training and leadership development that helps them to build the skills and knowledge needed to affect change within their organizations.

Finally, I want to congratulate Curtis Burris-White, Creative Services manager, on his graduation last week from the Transformative Water Leadership Academy, which is a joint leadership program by the AWWA and the WaterNow Alliance.

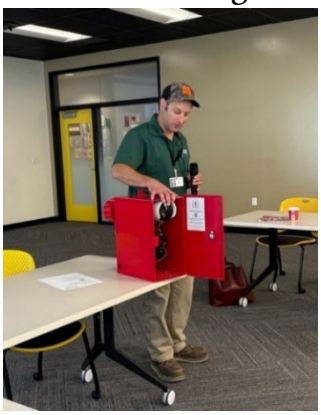
COMMUNITY AND LEGISLATIVE RELATIONS (CLR)

On September 9th, representatives from the Office of the Oakland County Water Resources Commissioner (OCWRC) hosted a tour of the Clinton River Water Resource Recovery Facility for members of the *Watershed Hub Work Group* and other key stakeholders. Attendees learned about and viewed OCWRC's wastewater and biosolids processing operations. The Watershed Hub is scheduled to meet again on October 28, 2026.



Members of the Watershed Hub Work Group tour biosolids processing equipment at the Clinton River Water Resource Recovery Facility

The *Water Management Best Practices* (WMBP) work group met at the U-M Detroit Center on September 9th. The group discussed the difficulty of recruiting and retaining SCADA technicians against private-sector competition, with several members turning to internal training and contract labor. This was followed by OCWRC's demonstration of an automatic flushing station, and members sharing about their flushing and resident communication practices. Attendees also expressed support for a fall flushing workshop. Members stressed the importance of knowing the location of emergency connection valves, flow rates, and ownership in advance, and testing connections before they are needed within EGLE's restrictions. The next WMBP meeting will take place on November 18, at Inkster's Department of Public Services building.



OCWRC's David Vicini demonstrates an automatic flushing station at the September 9th WMBP meeting

COMMUNITY AND LEGISLATIVE RELATIONS (continued)



Kevin Hong, Wade Trim, reviews data from the FY2026 Sewer Metering Analysis and Annual Flow Balance Report

On September 11th, the *Wastewater Analytics Task Force* (WATF) convened at the U-M Detroit Center. The group received the annual exceedance report, which reported no exceedances, and reviewed key data from the draft flow balance. Attendees also learned about innovative local system modeling being done by DWSD, efforts to evaluate Green Stormwater Infrastructure projects for regional cost allocation, progress on the Regional Operating Plan and post-event data archive, and hydraulic modeling of regional flooding risks for the U.S. Army Corps of Engineers Southeast Michigan Flood Risk Management Study.

The next WATF meeting is scheduled for October 9, 2026. The Water Analytical Work Group (AWG) met virtually on September 22. The South Oakland County Water Authority presented a conceptual Peak Hour strategy for storage customers and

proposed forming a subgroup to evaluate a methodology that recognizes storage's role in reducing peak demand on GLWA.

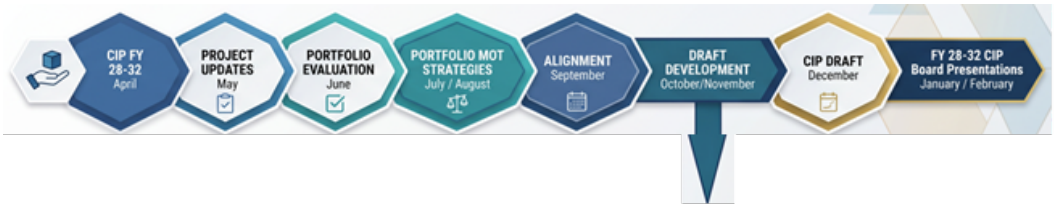
GLWA demonstrated its new Wholesale Automated Meter Reading (WAMR)mobile app and reported that, although he 2026 max day and peak hour rose from 2025, no Member Partner exceeded its contract values.
GLWA also presented its update of Detroit's Units of Service using retail AMR data and zone-level real-loss analysis, with completion targeted for October 15, 2026, if both parties agree. The next AWG is scheduled for October 27, 2026.

In addition to these work group meetings, Gary Mekjian, GLWA's Community and Legislative Relations Officer led further outreach efforts that included visits to the member communities of Southgate and Lincoln Park. Gary also joined Sue Coffey and Bill Wolfson on a trip to Washington D.C. where they met with congressional delegations to discuss GLWA's recently released report "The Crisis Beneath Us", as well as the Army Corps of Engineers Regional Flood Study. They also met with administrative staff from the appropriations committee regarding potential funding for the ACOE project, as well as the general need to increase funding for water infrastructure in southeast Michigan. The CLR team will continue to reach out to member communities to schedule one-on-one meetings in October.

PLANNING SERVICES

Capital Improvement Planning (CIP)

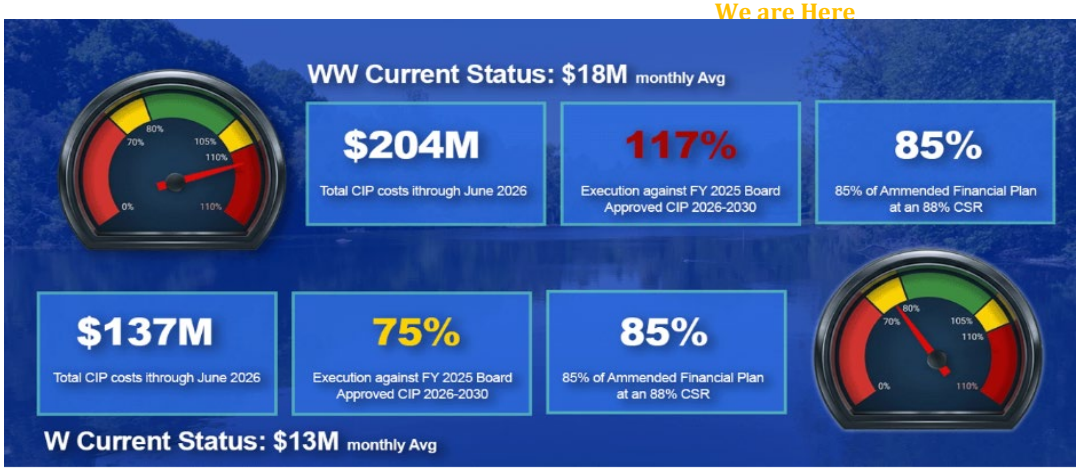
In September, the CIP Group completed projections for the FY 2028–2032 Capital Improvement Plan. The CIP Controls Team collaborated with the Water and Wastewater Engineering Groups to monitor and refine the program portfolios. This supported the development of the Draft FY 2028–2032 CIP forecast. The forecast incorporates updated projections that reflect actual expenditures through August 2026 and integrates project managers' cost and schedule updates.



FY 2028-32 CIP Roadmap

On September 8th, the CIP Group, in partnership with the Water and Wastewater Engineering Groups, presented at the Capital Planning Committee meeting.

Updates shared with the Committee illustrated progress on the FY 2028–2032 CIP, provided a summary of FY 2026 CIP delivery performance, and highlighted several key water and wastewater CIP projects.



FY 2026 Summary of CIP Delivery Performance

Additionally, the CIP Group successfully filled the Risk Management Professional position with an internal candidate, Vittoria Viltri.

PLANNING SERVICES (continued)

Formerly a Water Lifecycle Project Manager, Vittoria will be transitioning to the CIP Group in November. The team looks forward to welcoming her into her new role.

The Kahua CIP implementation continued preparing for Phase 1A by completing data validation and refining analytics deliverables. The Phase 1A and Phase B schedules will be reassessed as Phase 1A progresses. We are in the process of resolving gaps within Kahua applications to allow for streamlined workflows, validating data transfer, and fine-tuning dashboards. Data migration, quality assurance, and quality control also continued in the latest testing environment using one CIP project as the validation project. Near-term priorities remain closing Phase 1A operational gaps, completing validation, confirming required "must-have" functionality, and safeguarding the Phase 1B implementation schedule.

Enterprise Asset Management Group (EAMG)

In October, the EAMG made two presentations at the Institute of Asset Management (IAM) North America Conference. Steven Dutschke presented on GLWA's internship program detailing how the EAMG has found success in not only completing valuable work but how the program has also provided a pathway for filling full-time positions. Grant Holback presented in the track for young professionals on his work developing asset management dashboards for GLWA.

As a testament to GLWA's asset management transformative achievements, Grant was selected as a finalist for the IAM's NexGen Young Professional of the Year award, and GLWA's Asset Management program as a finalist for the Organizational Transformation Award.

Various EAMG team members, including Kasira Osman, Olivia Olsztyn-Budry, and Sarah Watkins, presented at the Michigan Infrastructure Council's Integrated Infrastructure Conference (IIC).



EAMG presenting at technical conferences; Left - Steve Dutschke at the IAM Conference, Middle - Grant Holback at the IAM Conference, Right - Kaisra Osman at the IIC

PLANNING SERVICES (continued)

The team presented on the "Realities of Asset Management", a workshop focused on the skills and practices needed to implement asset management. This workshop ended with a facilitated discussion on how other organizations had addressed similar challenges. Olivia Olsztyn-Budry presented at the Michigan-American Water Works Association conference on GLWA's inspection of the 120-inch pipe between the Lake Huron Water Treatment Plant and Imlay City Booster Pump Station in 2025. This presentation showcased the innovative use of technology, the engagement of GLWA's member partners, and highlighted the importance of prior planning and risk mitigation to successfully execute these critical inspections.

In accordance with GLWA's NPDES permit, EAMG submitted the wastewater asset management program update in September. The completion of this annual report is a significant level of effort that details the wastewater program's asset management progress throughout the past year.

Research, Innovation, & Transformation

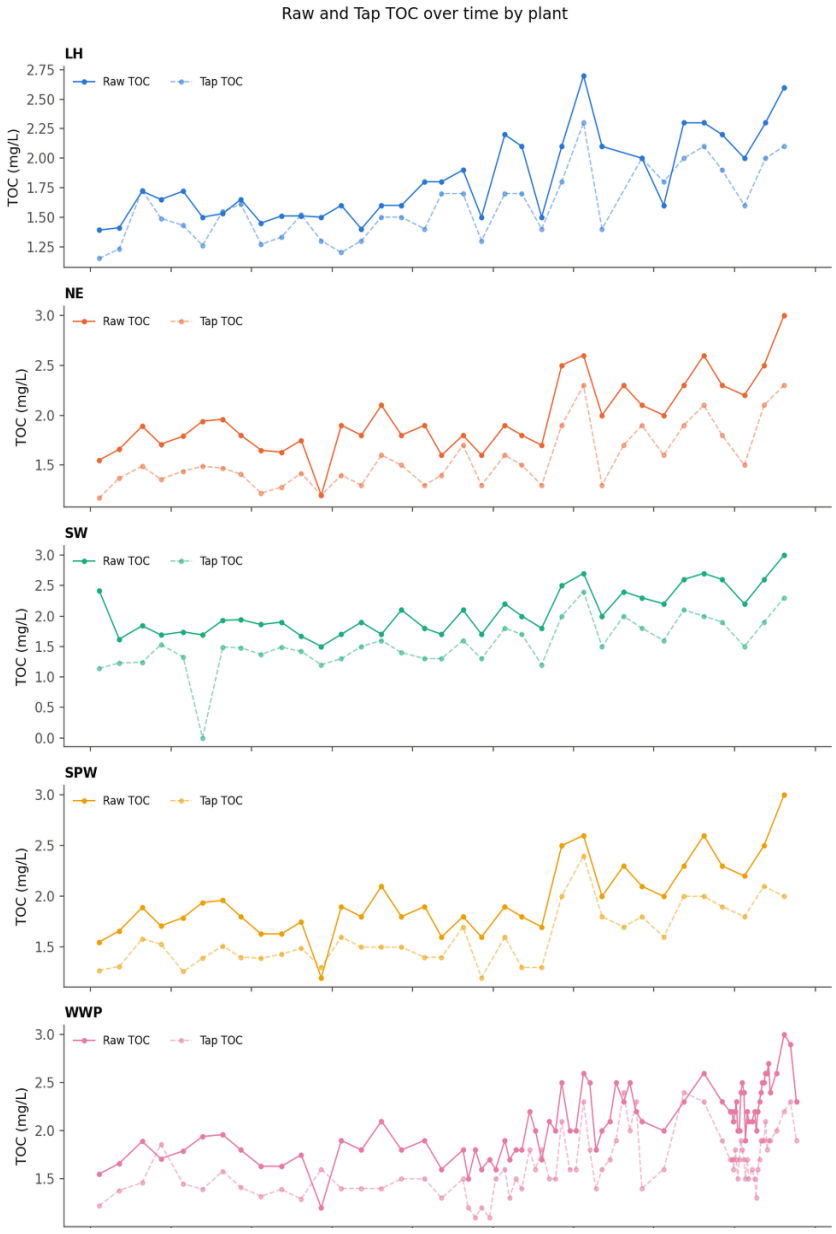
Research

This month we are reporting on research that has been completed at the Water Works Park Pilot Plant. The team conducted a comprehensive historical analysis of data collected from five treatment plants, including Lake Huron (LH), Northeast (NE), Southwest (SW), Springwells (SPW), and Water Works Park (WWP), between February 2016 and October 2024. The analysis focused on total organic carbon (TOC) concentrations in raw and treated water, as well as the percentage of TOC removed during treatment.

The dataset included 284 sampling events, of which 219 contained both raw and treated water TOC results, allowing for calculation of TOC removal efficiency. The key findings of the analysis are summarized below.

TOC removal percentages varied significantly among the five treatment plants. Statistical analysis showed that LH had a significantly lower TOC removal percentage than the other four plants. SW demonstrated significantly higher TOC removal than both SPW and WWP. No statistically significant differences were observed among NE, SPW, and WWP.

PLANNING SERVICES (continued)



The graph shows raw and tap TOC levels over time 2016 to 2025

Both raw water and treated water TOC concentrations generally increased between 2016 and 2024. The rate of increase was estimated to be approximately 0.08 to 0.12 mg/L per year. Two independent statistical approaches were used to evaluate this trend, and both produced generally consistent results.

Seasonality was found to have a significant relationship with raw water TOC, treated water TOC, and TOC removal percentage.

WASTEWATER OPERATING SERVICES

Operations

The Water Resource Recovery Facility (WRRF) operations complied with the Water Quality Standards and Air Quality Standards for the month of September.

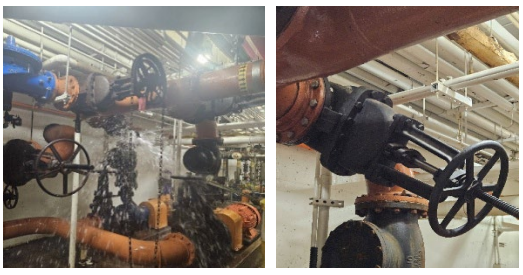
The monthly inventory average for September 2026 was 846 dry tons above the 750 dry ton permit limit. A storm early in the month caused a large quantity of inert solids to enter the WRRF, and incinerator unit availability was low at that time, which led to over a week duration needed to process these solids. During the month there were only four days with primary effluent discharge, so the 750 dry ton limit was in effect. The 750 dry ton monthly limit has been removed from the National Pollutant Discharge Elimination System (NPDES) permit effective October 1, 2026.



Navid speaking on the Utility Pavilion panel at WEFTEC 2026

Wastewater Operating Services Chief Operating Officer, Navid Mehram participated as a speaker on a panel for the Utility Pavilion during the 2026 Water Environment Federation's Technical Exhibition and Conference (WEFTEC), held at the end of September. The Utility Pavilion brings together top utilities to share insights, drive innovation, and address operational and sustainability needs. The panel discussion, titled "Building Trust Through Engagement: Partnerships and Communication with Stakeholders," highlighted case studies and strategies for developing successful partnerships with local business groups, community organizations, and environmental groups to support transparent communication, effective storytelling, and meaningful stakeholder engagement.

Reliability Maintenance Engineering (RME)


Left: Leaking SFE isolation valve,
Right: Replaced SFE valve

Overnight, a capped nipple on the screened final effluent (SFE) line in the Complex II Incineration basement began leaking. Team members were immediately dispatched to repair the leak. Upon restoration of the system, the isolation valve also sprung a leak.

WASTEWATER OPERATING SERVICES (continued)

Skilled Maintenance Technicians Dwight Cammon, Gilberto Garza, and Kevin McGowan from the Dewatering and Incineration Teams quickly worked together to replace the valve and minimize the impact on Operations. This fast response shows the dedication of the team to work together and resolve issues efficiently to prevent a major impact on Operations. This repair also shows the importance of spare parts management and ensuring that the right spares are readily available to resolve issues promptly.

Due to the salt usage at the plant to prevent slips, trips, and falls in the wintertime, concrete staircases around the plant require frequent expensive repairs to mitigate safety issues with the stairs. Because of this added cost to maintain the concrete steps, in many areas of the plant the concrete steps are being replaced with galvanized steel staircases when maintenance is required. These staircases are typically less expensive than the repairs to the concrete steps and are more durable to the salt usage at the WRRF. They also generally provide better traction and less intensive maintenance during snowfall, improving the safety condition of the plant for plant staff and contractors.



Two sets of galvanized steel staircases were installed at the aeration decks



Left: Loose rivets on bus connection Right: Heat damage visible on cables for SP-20

The circular clarifier sludge pump controls are set for each in-service pump to run for 14 minutes, shut off for eight minutes, and restart for another 14 minute run cycle. Sludge Pump 20 (SP-20) was experiencing motor starter trips after starting its second cycle. Newer team member, Power Management Electrician George Barnette worked with other WRRF Electricians, Frank Czyz and Evan Thomas, to identify that the root cause was loose rivets for one of the phase connections to the bus work in the Motor Control Center. These loose rivets created a high resistance electrical connection which generated heat and compromised the cable insulation. The bus bars and cabling were repaired, and SP-20 was returned to service. This is another example of the teamwork displayed every day in the Wastewater Reliability and Maintenance Engineering (RME) Team!

WASTEWATER OPERATING SERVICES (continued)

Laboratory

The Laboratory Team successfully completed all sampling required for the first wet weather event in October and the first event under the new NPDES permit. The team not only had to obtain the increased wet weather samples but also samples collected as part of the additional monitoring requirement for the Rouge River Outfall, which is mandatory for seasonal representation at the beginning of a new permit cycle. The team managed these demands while maintaining all routine daily sampling and activities.

To meet the demands of toxicity sampling for the Rouge River Outfall sampling (previously not required) at least six gallons of sample must be collected during a wet weather event. The team identified an additional sampling location and is deploying three samplers to meet the total volume requirements for all permit required samples.



Chemists Bailey Sorrentino and Tosin Olojo prepare samples for analysis



Coolers prepared for Sampling

The team was well prepared through multiple weeks of training and 'ready-to-go' coolers that contained all required documentation and bottles for sampling (see photo).

Operation Technology (OT)/ Process Automation & Control System Team (PACS)

The OT/PACS Team has been working with the Operations Team to re-introduce automation to the chlorination and dichlorination processes at the WRRF. In September, the OT Team returned to the chlorination control room to test the new automation operator interface which enables activation and monitoring of the planned automation logic.

Later in the month, the OT Team installed a pair of new network switches at the Chlorination Building. These switches replace older models and provide greater capabilities and improved reliability of the network communication between the Chlorination Building and the primary WRRF site.

WASTEWATER OPERATING SERVICES (continued)

The Programmable Logic Controller (PLC) firmware and related software updates continued at various GLWA facilities across the WRRF and Conveyance System. The updates provide improved security.

In addition to the PLC updates, the team upgraded the firmware and configuration settings on half of GLWA's power monitors. These monitors record voltages, currents, energy and power at the WRRF, Combined Sewer Overflow Facilities, Sanitary Pump Stations, Water Treatment Plants, and Booster Stations. The firmware updates improve monitoring reliability and reduce data transmission rates between the meters and the application server. The team will continue with the firmware updates in the coming month.

In support of the Instrumentation and Controls component of multiple GLWA Capital Improvement Projects, the OT Team participated heavily in the following projects:

CIP211006 – 2103350, Pump Station No. 1 (PS 1) Improvement (Construction)
The fourth software development workshop for the WRRF's PS 1 Improvement Project. The workshop delved into the details of the operator graphics designs and the plan for incremental changes to the existing graphics and control logic as well as the plan for rollout of new control graphics and logic to support new assets, control modes and monitoring features.

CIP216008 - 0000131, SFE Refurb - Phase 2 (Construction)
The OT team led a walkthrough of the WRRF's Sodium Hypochlorite (Hypo) Facility with the instrumentation and controls integrator on the Screened Final Effluent Rehab Project. The integrator will be working on the Hypo Facility scope, which involves addition new chemical dosing pumps intended to provide backup capabilities to the existing Chlorination Facility.

CIP211007 - 2300154 – Pump Station No. 2 (PS2) Bar Rack and Grit Improvements (Construction)
The OT Team participated in the PS2 Bar Rack and Grit Improvement Project's controls coordination workshop. During the two-day workshop, the OT Team provided feedback on the control integrators' plan for operator graphics and process control logic changes and additions.

WASTEWATER OPERATING SERVICES (continued)

CIP270004 - Oakwood and Leib Combined Sewer Overflow (CSO) Facilities Improvement Project #1 (Construction)
The OT Team participated in the Oakwood & Leib CSO Controls Workshop – Graphics No. 1 which included a detailed step through of all planned control graphics modifications and additions at both the Oakwood and Leib Facilities. The instrumentation and controls integrator will be producing a revised software plan based on the OT feedback in the coming weeks.

Engineering and Construction

Wastewater Projects in Construction

CIP Construction

CIP-211005 – Contract No. 2103338 – Pump Station 2 (PS2) Variable Frequency Drives *(VFD) Replacement*
This project involves replacing end-of-life VFDs for five of the main lift pumps at PS2, and replacing 4160-volt electrical gear, including transformers, that will eventually power all eight main lift pumps. The construction project has been approved by the Board of Directors, and the contract has been awarded to Clark Construction. The Notice to Proceed was issued for May 18, 2026, and is projected to have final completion on July 15, 2031. It was noted by the VFD manufacturer that they are discontinuing the proposed Power Flex 7000 for the project. Clark has been requested by GLWA to solicit alternate VFD manufacturers and will present results in October 2026. Mobilization has partially commenced with the delivery and installation of Clark's double-wide trailer at the WRRF.

CIP 211006, Contract 2103350 – Pump Station No. 1 (PS1) Improvements (WRRF)
The Contractor has completed about 55 percent of the project and continues the work throughout PS1 . New motor control centers and switchboards were installed and tested, and a work plan has been submitted to energize the new Electrical Building. Progress at the south wet well is ongoing but will not meet the previous October 30, 2026, completion date per Shutdown Request No. 37. Only one out of four inlet gates replacement has been completed to 80%. Other exterior and interior tasks are ongoing.


Pump No. 6 Inlet Gate Installation


Stone carving work at exterior of PS1

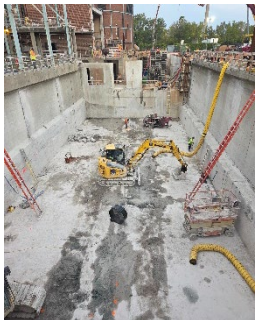
WASTEWATER OPERATING SERVICES (continued)

The September schedule update shows additional milestone delays. Liberty Mutual responded to GLWA's settlement counteroffer on September 24, 2026, and it is under review. An internal meeting with the Engineer took place on September 30, 2026, to discuss Liberty Mutual's response.

CIP 211007, Contract No. 1904337/SCN-0000409 and 2300154/SCN-0000518 – Pump Station (PS2) Bar Rack & Grit System Improvements



Seventh Street Paved



Grit Chanel 15 & 16 Demo

This project upgrades the bar screens to finer screens and installs an improved grit processing system at PS2 at the WRRF. Commercial Contracting Corporation crew continues demolishing concrete within Grit Channels Nos. 15 and 16. Homrich is exceeding the targeted removal rate. The last mass pour for the walls for the new screenings handling area was completed and excavation and prep for pile driving of the Grit Processing Facility has begun. The Seventh Street concrete pour was completed, and drainage and access has been drastically improved in the grit removal area.

CIP-211009, Contract No. 2204777 - Primary Area Gas Detection and Electrical Build (EB)-20 System Upgrade

This design project is to replace the Primary Clarifier Area Gas Detection equipment in various locations and replacement of existing Unit Substation No. 1 in EB-20. The construction contract was awarded in September and was approved by the Board of Directors during the August Board of Directors meeting. The contract kick-off meeting was held in September, and the Contractor is expected to start the preliminary submittal process in October 2026, continuing through the end of 2026.

WASTEWATER OPERATING SERVICES (continued)

CIP 212008, Contract 2102926 – WRRF Aeration Decks Nos. 1 and 2 Improvements Project

The project advanced both field construction and design activities while continuing preparation for the upcoming 100% design milestone. Construction efforts were focused on Aeration Decks Nos. 3 and 4, including hanging wall construction, supported slab work, weir gate installation activities, ferric chloride piping installation, and ongoing demolition of the East Step Feed Channel slide gates. The team also managed the quality assurance and quality control issues and followed up on aerator factory witness testing, where additional retesting was required to achieve performance targets. The team is continuing development of early release equipment submittals.



Detroit Fire Department Project Site visit to the WRRF Aeration Decks

This includes the aerators/mixers Operations and Maintenance, intermediate lift pump motors, slide gates, and valves. Training requirements are being finalized for the numerous items of equipment and for the overall process.

The Contractor, Kokosing, hosted several job site visits from the Detroit Fire Department as an enhancement to the project's overall site safety and familiarization. The project work occurs in large, deep basins and there is a lot of accommodation made by the team to ensure a safe worksite.

CIP 213006, SCN-0000862, WRRF Improvements to Sludge Feed Pumps at Dewatering Facilities

This project provides upgrades to the Complex A sludge storage and feed systems serving the WRRF's Solids Processing Facilities. The project achieved a key milestone with approval of the baseline schedule on October 5, 2026. The Contractor is advancing equipment procurement, submittal reviews, site planning, and preparations for mobilization. Long-lead and critical-path equipment submittals are being prioritized to support the approved construction schedule. Site construction is planned to begin in early 2027 with yard piping and civil improvements, followed by major equipment installation for Phase No. I. The project team continues coordinating shutdown requirements, site access, safety planning, and construction risk management in preparation for field activities.



SFE Pump Room Walls

WASTEWATER OPERATING SERVICES (continued)

CIP 213007, Contract CON-197 – WRRF Modification to Incineration Sludge Feed Systems at Complex II (WRRF)
The performance issues associated with this project remain unresolved, and the project has not yet achieved substantial or final completion. Vertex Engineering is currently providing oversight on behalf of Liberty Mutual. GLWA General Counsel's office and Liberty Mutual are working together to resolve the outstanding performance issues involving the designer of the record Black & Veatch, and the third-party consultant Conveyor Dynamics. GLWA's legal team has received a settlement offer from Liberty Mutual, and it is being reviewed by GLWA.

CIP 216006, Contract 1903601 and 1903598 – Assessment and Rehabilitation of WRRF Yard Piping and Underground Utilities (WRRF)
The project is substantially complete and is progressing toward final completion. The project has completed all work and is completing closeout paperwork. The project is expected to be complete and closed before the holidays.

CIP 216008, Contract No. 2000970/SCN-0000131 – Screened Final Effluent (SFE) Pump Station Rehabilitation
This progressive design-build project will replace the SFE building and associated equipment at the WRRF. The new SFE system will provide an additional source of utility water and upgrade aging pumps, enhancing the facility's overall resilience. In September, the SFE Pump Room continued with development that included waterproofing, backfilling operations, and masonry work. At the filter and chemical rooms, crews completed excavation and pile cutting and capping, progressed with sump slab construction, and placed the slab-on-grade.

Work at the Electrical Vault advanced with wall placements, embeds, beam and deck construction, and ongoing electrical conduit installations. Site utility and duct bank installations continued to expand electrical connections supporting both the SFE Building and the Electrical Vault. The new Sulfur Dioxide/Dechlorination Building also made substantial progress through continued underground process piping installation, building backfill and compaction, advanced electrical rough-ins, reinforcing steel installation, and preparation of the structural slab.

CIP 216011, Contract No. 2100239 – WRRF Facilities Structural Improvements:
The Contractor continues to make steady progress on Phase No. 1 repairs on the east side of the Team Member Parking Structure, with work scheduled to continue through the

WASTEWATER OPERATING SERVICES (continued)

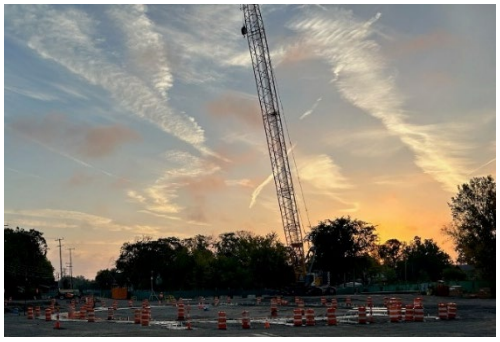
end of November 2026. Repairs on levels five, six, and seven are complete, and the Contractor is currently applying the traffic coating on levels six and seven. Under the approved Equipment Shutdown Request, the Contractor has replaced 10 planks at Aeration Basin No. 4 and will continue this work through December 30, 2026. Additional nearby planks were found to be damaged during removal of the approved planks. Change Order No. 3 is being processed and will be presented to the Board of Directors' approval in November 2026.

CIP 232002, Contract No. SCN-0000586 - Conner Creek Pump Station Storm Water Pump Replacements (CON)

The Contractor continues to work on the East Isolation Gate Chamber for the Jefferson Relief Sewer and has completed the upper chamber wall and on the West Isolation Gate Chamber for the Jefferson Relief Sewer. The installation of cameras and security equipment for the new south gate from Clairpointe is in progress. The influent flow conditioners for Pumps Nos. 1, 2, 4, 5, 6, and 8 have been fabricated and delivered while the submittal process for Storm Pumps Nos. 3 and 7 has been finalized.



Influent Flow Conditioners



Secant Pile Guide Wall

CIP 232005, Contract No. 2204605 - Freud Sewage Pumping Station *Improvements (CON)*

The Contractor has completed the installation of the secant pile guide wall and the crane pad in preparation for installation of the secant pile shaft for the Freud Sanitary Pump Station. The installation of the exterior translucent panels on the west side of the Freud Storm Pump Station is complete while Transformer No. 3 has been placed in position, and the Contractor began installation of wiring for the transformer.

CIP 260207, Contract No. 2004082 – Rehabilitation of the Woodward Sewer

A tendered Contract has been executed by Liberty Mutal, Lanzo, Pamar, and GLWA that switches the terms and conditions of the Lanzo-GLWA contract to Pamar-GLWA for completion of the work. Pamar began work, starting at Six Mile, working south to the river, and expecting it to be complete by the end of 2027.

WASTEWATER OPERATING SERVICES (continued)

CIP 260510, Contract No. 2300149 – CSO Outfall Rehabilitation Phase VI
This project is now underway, with a Notice to Proceed issued to the Contractor in May 2026. The Contractor completed work on outfall B087 to coordinate with a Detroit School District project at the site. The in-pipe work has been completed at B064 and B085, and work is underway at B063. Cleaning and inspection at B49 found a collapsed section of pipe that will be relined. The final completion date is June 2, 2028.

CIP 260701, Contract 2102859 – Conveyance System Infrastructure Improvements
The Contractor submitted the request for substantial completion, with all regulator improvements, backwater gates, and instruments installed. Testing and final acceptance of instruments are nearly complete, with only five sites remaining. Delays in restoration of power supply by DTE have held up testing at several locations. Final completion is expected in December 2026.

CIP 260701, Contract 2201142 – Conveyance System Infrastructure Improvements: Sewer In-System Storage Devices (ISD) and Valve Remotes (VR) Improvements
ISD repairs and improvements at outfall sites are complete. Improvements to several of the VR gates are behind schedule due to long lead times on gate actuators. The current final completion milestone was scheduled for February 2026. However, a claim from the Contractor is currently in review for additional time through February 2027. A change order for a time extension is in progress for the November Board of Directors meeting.

CIP 260904 - Contract 2200545 – Third Floor Renovation of the New Administration Building (NAB)
This project is to renovate the third floor of the NAB at the WRRF. The project progressed with the construction phase in August. Renovation work on the fourth floor toilets (men's and women's) were completed in September, and the toilets were made available for beneficial use. The remaining work for the renovation (soffit work, ceiling grid rework, light fixture replacements, and other pending finishes) will be planned later during November to December. Limited ceiling tile removal work was completed in September. The revised third floor demolition plan review is in progress.

Non-CIP Construction

Contract No. 4000696 Task 37T – WRRF and CSO Process Cameras
This project will install new process camera systems at five CSO Facilities to improve operational monitoring and support remote observation of critical process equipment and facility operations. The D/A Central contract has been executed, and equipment

WASTEWATER OPERATING SERVICES (continued)

invoices for all five CSO Facilities have been processed. The 100% Design Bid Package is complete and has coordinated with Procurement. The project is advancing through the Job Order Contract procurement process.

Contract No. 2100330-7 (4000719) Task J2-73 – Ferric Chloride Flushing System
All work for this project has been completed, including flushing tie-ins, secondary water pipe installation, ferric hose clamps and couplings replacement and chainwheel installation. The substantial completion walkthrough occurred September 8, 2026, and the punch list was generated. The substantial completion certificate has been sent for signatures, and the project team continues to work towards closing out the project. The closeout change order is anticipated to be processed soon.

Contract No. SCN-0000708-06 Task T3 01 – Safety Maps for CSO Facilities and Sewage Pumping Stations
All 15 safety maps were turned in for final review and stamping.

Combined Sewer Overflow (CSO) Control Program

Combined Sewer Overflow Facilities

The Combined Sewer Overflow (CSO) Team has expanded! Kevin Ambrow joined the team as the newest Plant Technician. In this role, Kevin will help to strengthen operational capacity and bring added support to CSO operations and activities. Welcome to the team, Kevin!

The CSO Team is committed to furthering professional development. Team Leader Yolanda Presley and Plant Technician Taron McDonald successfully earned their Commercial Driver's Licenses, enhancing the CSO Team's qualifications and increasing operational flexibility. Great job, team!

Additionally, following her acceptance of a scholarship to the Water Environment Federation's Water Leadership Institute, Yolanda Presley completed the Water Leadership Institute program at the 2026 WEFTEC in New Orleans and was recognized during a graduation ceremony on Sunday, September 27, 2026. This is a notable award that demonstrates her professional excellence, contributions to the CSO Facilities, and the industry as a whole. Congratulations, Yolanda!

A pre-construction meeting was held with DTE Energy to initiate new lighting upgrades

WASTEWATER OPERATING SERVICES (continued)

at the Puritan-Fenkell CSO Facility, kicking off the Puritan-Fenkell CSO Lighting Improvements Project. This marks a key step toward improved site safety and reliability by enhancing visibility onsite.

On the financial side, the DTE estimate shows total construction costs of $35,089.91, with DTE providing a credit of $16,225.26, bringing the share for GLWA down to $18,864.65. The upgraded lighting system will carry an ongoing cost of $450.70 per month, or about $5,408 annually, which is in line with the expanded lighting footprint at this site. Overall, the project delivers a cost-effective improvement by reducing the upfront investment, controlling long-term operating costs, and shifting maintenance responsibility to DTE.

Wastewater Pumping Stations

The Sewage Pumping Station (SPS) Team reviews pump run times on a quarterly basis to adjust lead/lag sequence to maintain pump efficiency and maximize performance. Most recently, Sanitary Pumps Nos. 1 and 6 at Bluehill SPS were rotated to be the lead pumps and Sanitary Pump No. 2 is now the first lag.

The rehabilitation of Storm Pump No. 1 at Freud SPS under Contract No. 2204605 has continued. During September, SPS team members were able to store enough water to run multiple performance tests on the storm pump. The team monitored the pump for vibration, temperature, and performance alongside Kokosing, Rotor Electric, PCI-Vetrix, and Flowserve. The project has not been fully completed. However, the test went well, and the resulting preliminary report indicated as such. This project is important as it will allow the SPS team to have another reliable asset at our disposal to protect the community during a storm.

With the assistance of PCI-Vetrix, the SPS team completed the installation of redundant level sensing devices and replaced less reliable sensors at Bluehill SPS. The project was then closed out with testing, training, and an Ovation overview with PCI-Vetrix and the GLWA SPS Team. This successful completion provides another layer of protection so the team can more accurately monitor the amount of product in the wet wells, therefore increasing confidence in our technology during a wet weather event.

Key components of the stationary gas detection system have been replaced and integrated into the existing system at Freud SPS. It is critical for team member safety to have functional and reliable monitoring equipment as gases may be present in any sanitary station. The upgraded safety equipment ensures the team stays in compliance

WASTEWATER OPERATING SERVICES (continued)

with current safety practices and adds an extra layer of protection on top of personal monitoring equipment.

Conveyance

The Conveyance Team conducted installation and start-up of Conner Creek CSO Backwater Gate No. 6 which was the second gate to be rehabilitated for this project, following the rehabilitation of Gate No. 9. Now, Conveyance has moved on with contractors to begin rehabilitating Gate No. 1. The team analyzed each gate and determined which were higher priority by level of degradation. The strategy was to start with the least effective gate, which was Gate No. 9, then move on to the additional gates aforementioned. This project will improve operational efficiency and increase the lifespan of the backwater gate equipment.

The Conveyance Team provided oversight on Valve Remote No. 15 for flow control diversion for the North Interceptor East Arm (NIEA) lining. The gate was recently rehabilitated, however, there were leakage issues from the seals which prevented the Oakland-Macomb Interceptor Drainage District (OMIDDD) Team from continuing with the lining. Conveyance Team Leaders worked with the Contractors to provide guidance to obtain proper materials in order to adjust the seals. An observable leakage rate was acceptable, and a system performance test is underway. The Conveyance Team also attended a GLWA safety training on equipment shutdown and routine monitoring for the OMIDDD/NIEA project.

WATER OPERATIONS AND FIELD SERVICES

Lake Huron Water Treatment Plant

Lagoon Completion

It is a happy day for the operators of the Lake Huron Water Treatment Plant (LHWTP). Lagoon No. 8 is finally complete and available for use. The LHWTP uses a decanting process to dewater the sludge in their lagoons. This sludge is the settled material from the LHWTP backwash water and settling basin process. Lagoon No. 8 had over 15,000 tons of sludge removed from it.

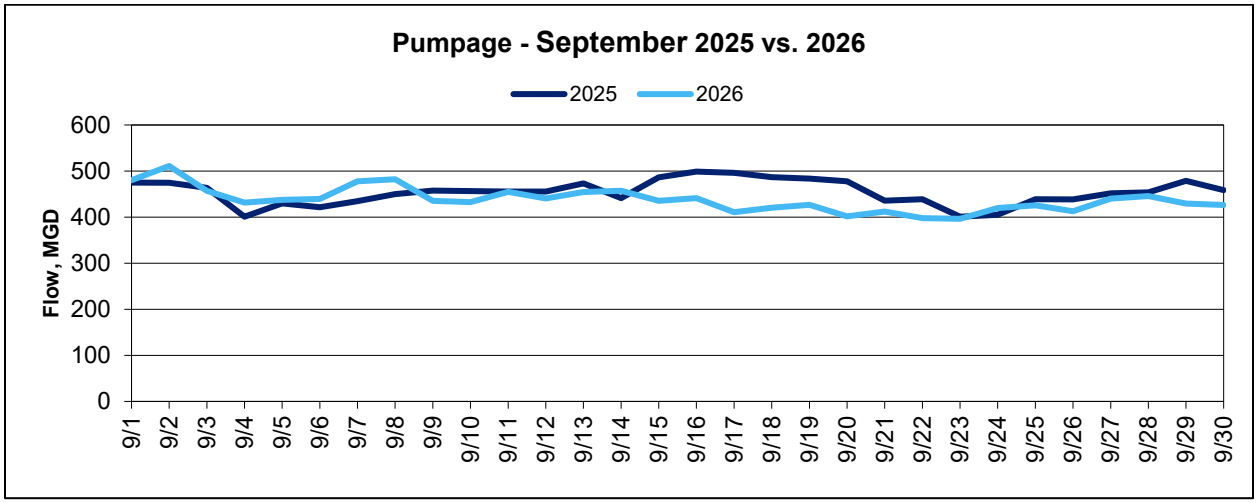


Lagoon No. 8 drained and with sludge removed

WATER OPERATIONS AND FIELD SERVICES (continued)

Systems Control Center

There was a 3.6% decrease in the September 2026 pumpage compared to September 2025



Engineering

Water Engineering Active Capital Improvement Plan (CIP) Project Status

CIP No. 111009 (Contract No. 1803990) Lake Huron High Lift and Yard Piping Improvements

Project Manager: Brian VanHall

This project at the Lake Huron Water Treatment Plant adds three pumps that are each rated for 20 million gallons per day, a 72-inch flow meter on the south high lift header with an 84-inch butterfly valve for isolation, 16-inch flow metering for process water usage by the plant, blowoff on the south high lift header, infrared heating within the pump building on the south side, and a replacement valve actuator on the 84-inch butterfly valve on the north high lift header. Project completion has been delayed due to Contractor default. The Surety has agreed to complete remaining work, and the Takeover Agreement was executed on May 5, 2026. The Surety selected Whiting Turner as the Construction Completion Contractor.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 112006 (Contract No. 1904231) Northeast Flocculator Replacement
Project Manager: Brian VanHall
This project at the Northeast Water Treatment Plant replaces flocculator equipment in all four basins, demolishes inlet gates to each flocculation chamber and installs a baffle block at each basin inlet for flow distribution, improves access to the drywell with stairs and platforms to access the new flocculator gearmotors and replaces the access hatches to the inlet gates in each basin. This project is in the construction phase, and flocculation improvements has been completed for Basin No. 1, Basin No. 2 and Basin No. 3. The project is on track for final completion by March 18, 2027.

CIP No. 113010 (Contract No. 0002500) Southwest Water Treatment Plant Flocculation Improvements
Project Manager**:** Vittoria Veltri
This project involves replacing the existing walking beam flocculators with vertical flocculators in three of the four flocculation basins at the Southwest Water Treatment Plant. The existing equipment will be removed from Basin Nos. 1A, 1B, 2A, and 2B, and new equipment will be installed. The project will be delivered using the Design-Bid-Build method, with an estimated construction completion date of fall 2031. The design contract was recently awarded. The project kickoff meeting occurred on June 16, 2026. CDM Smith is currently working on the preliminary design and tech memos.

CIP No. 122004 (Contract No. 2303968) 84-Inch Triple Offset Ball Valve Procurement
Project Manager: Corey Brecht
This contract is a material purchase for Phase 3 of CIP No. 122004 – 96-Inch Water Transmission Main Relocation Project. The material purchase includes two 84-inch triple offset ball valves that will be provided to the Phase 3 contractor for installation. The lead time of these valves was between 66 - 80 weeks from the start of the shop drawings process and is the primary reason why GLWA pre-purchased these valves. GLWA attended witness testing in June 2026 and the valves are expected to be delivered on October 23, 2026.

CIP No. 122004 (Contract No. 1900741) Professional Engineering Services for the Design and Construction of the 96-Inch Water Transmission Main Relocation
Project Manager: Corey Brecht
This contract provides engineering and construction assistance services for the entire 96-inch Water Transmission Main Relocation Project (Phases 1 through 3). The consultant is assisting GLWA in the Phase 3 design review activities and construction oversight.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122004 (Requisition No. 2401015) Design-Build of 96-Inch Water Transmission Main Relocation- Phase 3
Project Manager: Corey Brecht
This phase of the 96-inch relocation was awarded by the GLWA Board in April of 2025 and the notice to proceed (NTP) was issued to the contractor on June 27, 2025. The scope of this project phase includes final design and construction of the pipeline alignment, connections, line stop, temporary booster pump station, isolation valves, and pipeline appurtenances. The project is currently in the design phase and Design Package No. 01 was submitted to the Michigan Department of Environment, Great Lakes, and Energy (EGLE) for review in March 2026 and approved April 2026. Design Package No. 02 95% design deliverable is completed and was submitted to EGLE for review on August 31, 2026. Construction has begun, and project final completion is scheduled for December 31, 2028.

CIP No. 111001 (Contract No. 1803769) Lake Huron High Lift, Low Lift, and Wash Water Pumping and Switchgear Improvements
Project Manager: Eric Kramp
This project provides engineering services to address long-standing issues with the switchgear, low lift, high lift, and corrosion control systems at the Lake Huron Water Treatment Plant. The consultant has submitted a 100% design package for the switchgear and low lift pumping improvements revising the network and field cubicle designs for the high lift and low lift buildings. A construction contract for this portion is expected to be bid within the next fiscal year. Design for the phosphoric acid system is near 100% completion level, with a workshop scheduled for October 31, 2026.

CIP No. 111006 (Contract No. 2101680) Lake Huron Filter Instrumentation and Raw Water Flow Metering Improvements
Project Manager: Eric Kramp
This is a progressive design-build project aimed at addressing outdated and failing programmable logic controllers and controls throughout the plant, with particular emphasis on the filter building. There are two phases with this project. Phase 1 consists of evaluating and validating GLWA's understanding of what work is necessary and then designing a complete set of construction documents. This phase has been completed. Phase 2 is the construction phase of the work designed in Phase 1. Work on this project began in November 2025. The Waste Wash Water Treatment Facility heating, cooling, and ventilation upgrades are ready for training.

WATER OPERATIONS AND FIELD SERVICES (continued)

The Site Acceptance Testing of the Waste Wash Water Treatment Programable Logic Controllers is scheduled for the week of October 26, 2026. Power and control conduits for the new filter operators are nearly complete.

CIP No. 111012 (Contract No. 2004549) Lake Huron Flocculator Improvements
Project Manager: Eric Kramp
The purpose of this project is to upgrade the rapid mix and flocculation systems at the Lake Huron Water Treatment Plant to meet current standards. The design phase is complete. For the rapid mix system, the existing configuration of four mixers – two in each of the two raw water conduits – will be retained, but the mixer sizes will be increased. This work is being prioritized to maintain the schedule agreement between EGLE and GLWA. Mixers are on site, and the north conduit mixers have been installed and tested as of October 14, 2026. A punch list item related to motor noise is anticipated to be corrected this week. EGLE has approved the basis of design and 100% drawing set for the flocculator improvements. The project will install vertical mechanical mixers instead of horizontal flocculators. The construction phase for this work is scheduled for completion in May 2031.

CIP No. 170802 (Contract No. 2100236) Reservoir Inspection, Design, Construction Administration, RPR Services and (Contract No. 2201316) Reservoir Rehabilitation Phase II (Construction)
Project Manager: John McCallum
Contract No. 2201316 is a low-bid construction project with LGC Global. The contract scope includes reservoir cleaning, repairs, and selected capital improvements to 17 finished water reservoirs located at the facilities identified in engineering Contract No. 2100236. The first season of work (September 2023 through April 2024) was completed at the Wick Road, Eastside, and Schoolcraft locations. The second season of the project (September 2024 through April 2025) included reservoirs at Joy Road Station, Ford Road Station, Haggerty Station, Michigan Avenue, and Water Works Park Reservoir No. 1. The third season of work (September 2025 through May 2026) included reservoirs - North Service Center Pump Station Reservoir No. 2, Joy Road Pump Station Reservoir No. 2, and Northeast Water Treatment Plant Reservoir No. 1. The final set of reservoirs at Northeast Water Treatment Plant Reservoir No. 2, North Service Center Reservoir No. 1, Northwest pumping station, Adams Road pumping station, and Water Works Park No. 2A/2B are scheduled for completion by Spring 2027. Additionally, the Franklin Reservoir was taken out of service in July 2025 due to its poor condition. The EGLE permit set has been approved and preliminary work is starting this month.

WATER OPERATIONS AND FIELD SERVICES (continued)

Targeting the November Board for full approval and addition to the LGC Global contract. The project remains on time and within budget.

CIP No. 170803 (Contract No. 0006884) Reservoir Rehabilitation Phase III (Design-Build)
Project Manager: John McCallum
Contract 0006884 is a Design-Build delivery. Proposals were received on July 24, 2026 and GLWA is scheduled to award the contract to the design-build team of Pullman SST/Hazen after the October 28, 2026 Board approval.

The contract scope includes reservoir cleaning, repairs, and selected capital improvements to 14 finished water reservoirs located at Springwells, Southwest and Lake Huron Water Treatment Plants and select Booster Stations. Design and exterior inspections are scheduled to start in December 2026 with rehabilitation activities starting in fall 2027.

CIP No. 114002 (Contract No. 2201068) Springwells Electrical Gear Replacement
Project Manager: Justin Kietur
This project is currently in the construction phase. It involves the installation of new medium-voltage switchgear and cabling from the secondary side of GLWA transformers to the switchgear, and from the switchgear to the Low Lift and High Lift Pumps as well as the plant unit substations. Construction of the new switchgear room is ongoing, and all new medium-voltage cabling has been pulled. Site civil work for the new electrical duct banks and the utility bridge is complete, and site restoration is underway.

CIP No. 132016 (Contract No. 2004674) North Service Center Pumping Station Improvements
Project Manager: Mark Blossfeld
This project will include rehabilitation of the existing station as Phase 1 of the project with Phase 2 of the project to include new reservoirs and reservoir pump house. The design phase for Phase 1, the replacement of line pumps and switchgear, has been completed and was posted for bidding early July 2026. Bids were received on September 25, 2026 and are currently being evaluated. The construction phase for this work is scheduled for completion in January 2032.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 114017 (Contract No. 2201255) Springwells Flocculator Improvements
Project Manager: Erich Klun
This project replaces the existing horizontal paddle wheel flocculators in the four basins of the 1958 treatment plant and adds continuous turbidity monitoring of its settled water. Basins No. 5 and No. 6 (Phase 1) started their second-year warranty following interim substantial completion in December 2024. Phase 2 construction continues with Basin No. 7 shaft and paddle installation following successful third-party alignment verification. Basin No. 8 shafts are installed and are currently under third party alignment verification. Realtime Basin No. 5 and No. 6 turbidity monitoring successfully passed system acceptance testing and is now available through ovation. Basin No. 7 and No. 8 are both on schedule to be completed and turned over to GLWA by the end of December 2026. Overall, the project is on schedule to finish by the November 11, 2027 Administrative Compliance Agreement date.

CIP No. 112008 (Contract No. SCN-0000757) Northeast Water Treatment Plant Filter Replacement
Project Manager: Erich Klun
The project scope includes the rehabilitation and right-sizing of the plant filtration capacity. Included in the rehabilitation is the replacement of existing filter media, wash water troughs, filter control valves, media surface wash water and wash water improvements, and complete replacement and modernization of the filter control system. Project is being executed under a Design-Build contract arrangement.

The 75% design submittal was delivered on September 15, 2026. Filter media from failed Filters No. 11 and No. 35 has been removed and the filter underdrain inspection by the underdrain manufacturer was completed on September 17, 2026. GLWA anxiously awaits the report summarizing the inspection for underdrain rehabilitation to be included in the 100% design. The first of 10 phases of construction is expected to start early November 2026. The project is scheduled for substantial completion by December 31, 2029 and final completion by June 30, 2030.

CIP No. 116002 (Contract No. DB-150) Raw Water Tunnel Rehabilitation
Project Manager: Justin Kietur
This project is in closeout phase. Work within the Pennsylvania Tunnel, Northeast Tunnel and Springwells Tunnel is complete. GLWA is waiting for City of Detroit to close out permits related to the Springwells Tunnel work along Warren Avenue.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122019 (Contract No. 2204376) Jefferson Main Replacement
Project Manager: Sean Grant
This project is at 90% design phase. The project involves use of 42-inch, high-density polyethylene fit slip-line of approximately three miles of vintage 1915 cast iron 48-inch piping along Jefferson between the Water Works Park Water Treatment Plant and Rivard Street just east of downtown Detroit. Act 399 Permit is pending with the State of Michigan. Prior to commencing construction, the City of Detroit must complete a set of 16-inch parallel mains from Water Works Park to Rivard, as well as some distribution main work along Jefferson Avenue. Construction for the 42-inch slip-lining project will not commence until the City of Detroit predecessor project is complete, estimated for FY 2030.

CIP No. 132015 (Contract No. 1901767) Newburgh Booster Pumping Station Improvements
Project Manager: Jorge Nicolas
The scope of this improvements project is to replace the existing Newburgh Pumping Station with a new pumping station at a different location, demolish the existing pumping station and repurpose the site. The project was advertised for bids in June 2026 and GLWA received and opened the bids from five vendors on July 16, 2026. Vendors are Walsh Group, FH Paschen, LGC Global, Commercial Contracting Corporation and L. D'Agostini. GLWA procurement determined that Walsh is the lowest bidder. GLWA had a meeting with Walsh to confirm understanding of contract scope of work. GLWA Board approved the award on September 23, 2026 and GLWA procurement is processing the contract with an estimated NTP in early November 2026.

CIP No. 122016 (Contract No. 1803942) Downriver Transmission Main Loop
Project Manager: Vittoria Veltri
The 100% design for this project is completed. This project involves installation of a looped main in the downriver area along Inkster Road, between Wick Road and Pennsylvania Road, to maintain service in the event of a break along the existing water mains. This project also includes demolition of Electric Avenue Pump Station reservoirs, and upgrades to the various meter pits. Six bids were received. L. D'Agostini and Sons was the lowest responsible bidder.

GLWA Board approved the award on September 23, 2026, and GLWA procurement is processing the contract with an estimated NTP for start of construction in November or December 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 115001 Emergency Thickener Plate Settler Replacement at Water Works Park
Project Manager: Vittoria Veltri
This project is an emergency Design-Build project. The project kicked off on May 28, 2026, and the preliminary design is being completed by Kokosing and their subcontractor Fischbeck. Project work consists of removing and replacing the plate settlers in the Residuals Thickener Basins at Water Works Park.
In October 2025, one of the basin's plate settlers collapsed and the repair is being completed under this contract. Project is expected to be completed by December 2027.

CIP No. 122026 14 Mile 48-Inch/54-Inch Emergency Pipe Replacement and Improvements
Project Manager: Sean Grant
This project was initiated and executed on an emergency basis following the main break on 14 Mile Road in Farmington Hills in March of 2026. The scope of the project includes replacing approximately three miles of 48-inch prestressed concrete cylinder pipe (PCCP) transmission main with new 54-inch steel main from Farmington Road to the Haggerty Booster Station. The second phase of the project involves inspection of the existing 54-inch PCCP transmission main from Franklin Booster Station to Farmington Road, as-needed renewal of the inspected pipe sections, and installation of Acoustic Fiber Optic (AFO) cable for long-term monitoring of the PCCP pipeline. The project is being performed by a Design-Build team consisting of Ric-Man Construction, Lakeshore Global, and Brown & Caldwell. The project is currently in detailed design phase and the 90%/Issue for Permit design package was submitted to GLWA in August. The Issue for Permit package was submitted to EGLE for Act 399 permitting on September 17, 2026. Construction is expected to begin in November 2026, with substantial completion scheduled for August 2028 and final completion December 2028.

CIP No. 114002 (Contract SCN-0000658) Springwells Water Treatment Plant Header Pipe Repairs
Project Manager: Erich Klun
This project is an emergency replacement of High Lift Pump No. 25 header isolation valves on the upper and lower header. Two new 42-inch triple offset butterfly valves have been ordered and are expected to be delivered early November 2026. Shutdowns of the upper and lower headers are planned for the 2026-2027 low-demand season, one header at a time, to allow for replacement of the existing 42-inch gate valves. A change order is being sought for the replacement of the north side header joint and restraint hardware systems, as well as the repacking of the remaining fourteen 42-inch gate valves on the north side of the header vault.

OFFICE OF SYSTEM RESILIENCY (OSR)

Flood Resiliency Study

A Partner Meeting workshop is planned this fall and will serve as a key milestone in advancing the project's next phase. During this session, stakeholders will review current progress, examine preliminary findings in detail, and engage in structured, solution-oriented discussions around emerging alternatives and potential mitigation strategies. The workshop is designed not only to validate the direction of ongoing work, but also to create a collaborative forum where partners can align on priorities, identify gaps, and refine the path forward. By bringing all contributors together at this stage, the session will play a pivotal role in shaping future activities, strengthening cross-team coordination, and ensuring that collective insights directly inform the strategic decisions ahead.

A summary of the flood project, public meeting materials, and project updates can be found at the Southeast Michigan Flood Risk Management Feasibility Study webpage.
For questions or to provide feedback, please contact SEMIFloodStudy@usace.army.mil.

Regional Support



The 2027 Regional Resiliency Summit is scheduled for April 20, 2027. This event is part of GLWA's ongoing commitment to strengthening collaboration and enhancing resiliency across southeast Michigan. It is being developed in partnership with SEMCOG and will take place following the completion of SEMCOG's Resilience Implementation Plan.

The GLWA Resiliency Team continues to expand regional relationships through active engagement in key forums, including the SEMCOG General Assembly, the Army Detroit Arsenal tabletop exercise, and the Michigan Infrastructure Council conference.

The Regional Projects group met on September 16, 2026. The meeting, which included 33 participants, focused on updates to SEMCOG's Flooding and Resiliency Plan, including draft policies, early flooding survey results, and the ongoing Resilience Project Solicitation, with a reminder that project submissions were due by the end of September. Participants reviewed progress on the USACE/GLWA Flood Resiliency Study, which now incorporates MDOT pump station data and significantly improved model run times, as well as MDOT's hydraulic calculation project addressing basin methods, curve numbers, and updated regression equations.

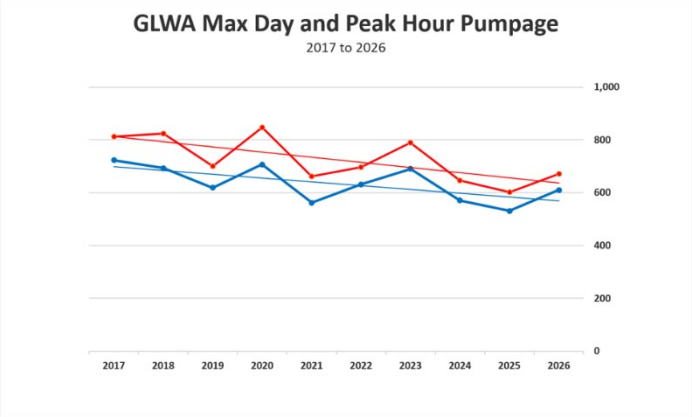
OFFICE OF SYSTEM RESILIENCY (continued)

The group also discussed regional communication strategies, identifying key audiences, core messages, potential influencers, and effective outreach methods to improve public understanding of infrastructure challenges and resiliency needs.

On-The-Job-Training

The Wrench to Metal Team has produced nearly 40 training videos over the program's first year. To improve accessibility and consistency, all Wrench to Metal videos and GLWA podcasts are being transitioned to a platform that will give staff secure, mobile access to essential training and informational content. The next step for the team is to integrate links to relevant Wrench to Metal videos directly into NexGen, creating a more seamless and efficient on-the-job training experience.

Water Analytics, Planning and Metering (WAPM)

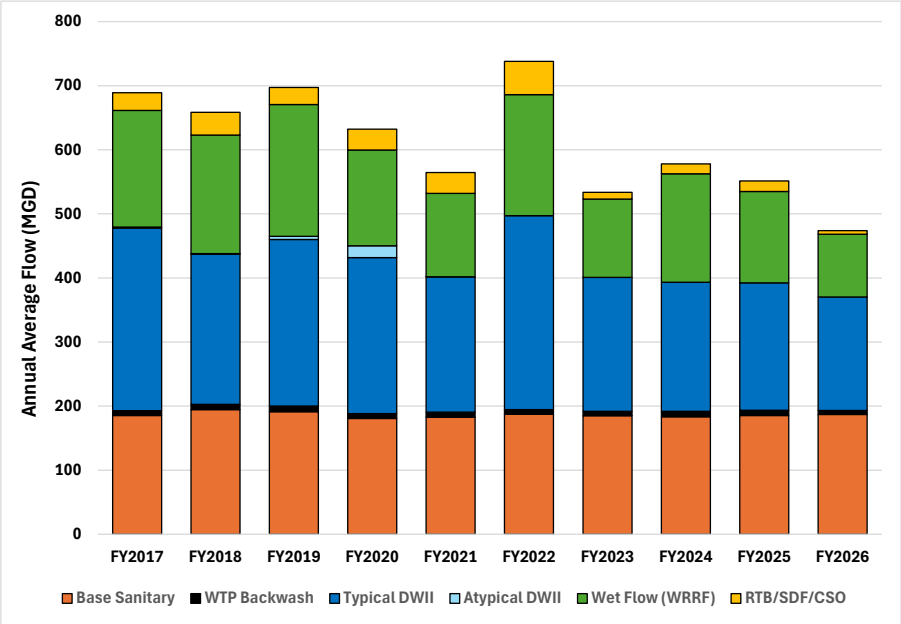


The Water Analytics, Planning, and Metering (WAPM) Group completed the assessment of the water system's maximum day, and peak hour demands for 2026. Compared to the 2025 maximum day pumpage of 531 million gallons per day (MGD), the adjusted maximum day pumpage on July 1, 2026, increased to 610 MGD, with a corresponding peak hour flow of 671 MGD. A chart illustrating GLWA's historical pumpage trends is provided below. Over the past decade, 2025 recorded the lowest maximum day pumpage at 531 MGD, while 2017 recorded the highest at 723 MGD. These findings were presented to Member Partners during the September 22nd Water Analytical Work Group meeting.

OFFICE OF SYSTEM RESILIENCY (continued)

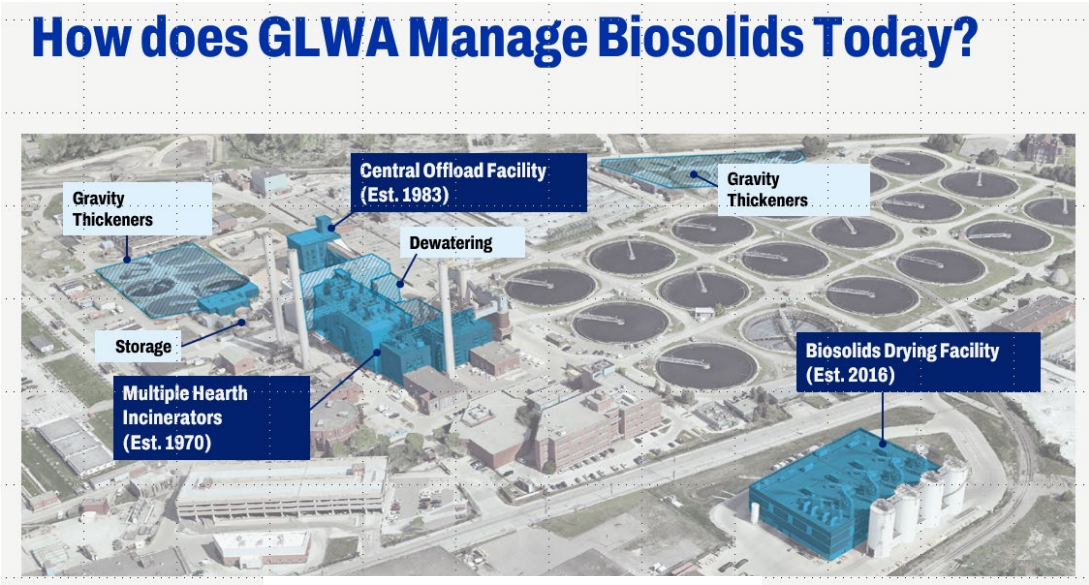
Wastewater Analytics, Planning and Metering (WwAPM)

The September 11, 2026 Wastewater Analytics Task Force (WATF) meeting delivered presentations on the annual exceedance report, draft flow balance, a new GLWA/DWSD administrative process to assess wet weather projects, Detroit's model operationalizing, updates to the U.S. Army Corps Southeast Michigan Flood Risk Management Study, and updates to the Regional Operations Plan efforts. Of particular note, there were zero wastewater exceedances in fiscal year 2026! Comments received regarding the flow balance have been incorporated into the report to be presented at the October 19th WATF meeting.



Flow Balance Components

OFFICE OF SYSTEM RESILIENCY (continued)



Depiction of the primary biosolids processes

The Biosolids Process Improvements Study team met with Member Partners on September 24th to present four alternative process layouts being considered in the project, with associated life cycle costs. This was completed in preparation for a three-day Blue Ribbon Panel that was held October 7-9, 2026. The intent of the panel was to bring together key stakeholders and independent industry experts to gain experience-based insights to help strengthen and validate the overall direction of the study.

Sixteen peer utility representatives from across the nation joined with member partners, regulators, GLWA leadership, and the project team throughout the symposium. Key components included site tours of the existing infrastructure to provide context, communication of experiences with various technologies, and applying those experiences to shape the planning project.

Our goal was to learn from our peer utility's experiences and that our learning would inform our decision-making process. We were incredibly impressed with our peers' ability to listen to our constraints, rapidly understand the issues, and share their experiences and perspectives.

The insight gained was incredibly beneficial for the project because it revealed some areas to refine and others to investigate.

OFFICE OF SYSTEM RESILIENCY (continued)

But even more importantly, what started as a promise from the Biosolids Drying Facility project over a decade ago, ended with a shared understanding and commitment between GLWA and our member partners to find the right next solution for southeast Michigan.

ADMINISTRATIVE & COMPLIANCE SERVICES

Enterprise Risk Management and Safety

The Enterprise Risk Management Safety team has finalized all preparatory activities for the annual Waste Sweep across GLWA facilities. This year, every facility participated in the initiative, which is designed to identify, safely remove, and properly dispose of hazardous and universal waste in an environmentally responsible manner. The Waste Sweep helps ensure a safe workplace, reduces potential environmental impact, and supports GLWA's commitment to responsible operations.

GLWA teams have submitted their hazardous and universal waste disposal inventories through the Waste Sweep Smartsheet and all required Safety Data Sheets. Each facility's designated coordinator has finalized documentation and confirmed items identified for disposal or recycling. The Waste Sweep does not include general trash such as lumber or scrap metal.

With the inventory phase now complete, the final step is the physical removal of the waste materials. This removal is scheduled to occur soon and will be coordinated directly with each participating facility.



Water Works Park Waste Staging Area

ADMINISTRATIVE & COMPLIANCE SERVICES (continued)



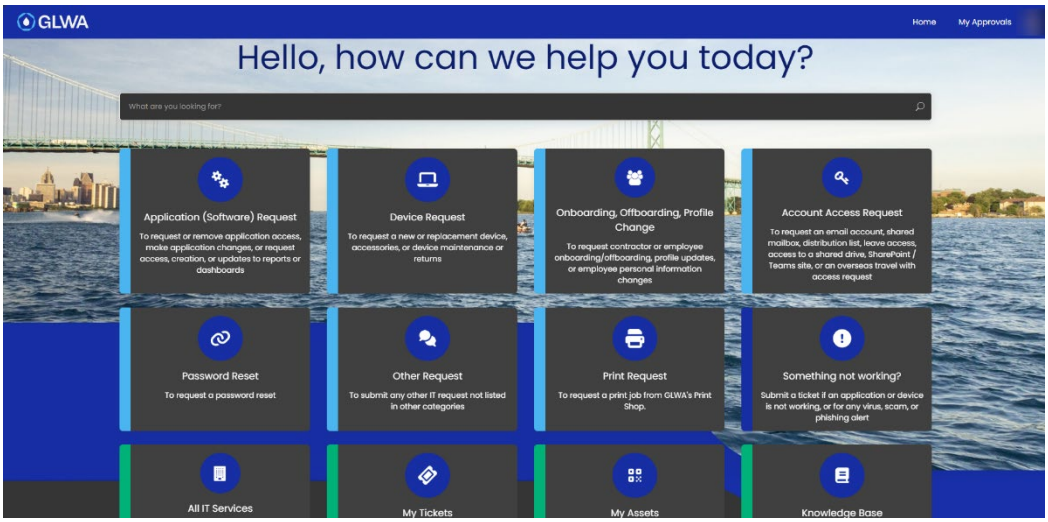
Waste Sweep Timeline

In addition, the Risk Management and Safety team continues to maintain strong performance in respiratory protection compliance across the organization. For all positions where respiratory protection is required, team members undergo fit testing. This includes new hires during onboarding as well as current team members who complete testing on an annual basis. Currently for fiscal year 2026, our compliance rate remains exceptionally high, consistently in the upper 90th percentile. These results demonstrate GLWA's commitment to safety and the strength of our processes in maintaining a safe and healthy workplace.

INFORMATION TECHNOLOGY (IT)

The IT Group successfully went live with Halo Information Technology Service Management in September, replacing the legacy Cherwell platform as the primary system for submitting, managing, and tracking IT service requests. The new Halo IT Service Desk Portal (screenshot below) and Halo Agent Application streamline how IT issues and service requests are logged, routed, tracked and resolved across GLWA. Communication between IT and all GLWA Areas, Groups, and Teams is further enhanced with integrations between Halo and Microsoft Teams and Splashtop Remote Desktop Support for simplified interactions with team members. A built-in chat feature for use enables more efficient and coordinated communication between IT teams working on the tickets within Halo. The go-live included migration of all active and two years of closed tickets, provisioning of user access, branding updates, agent and end-user training, and dedicated go-live support sessions to ensure a smooth transition. Over the next few months, the IT Group plans to continue enhancing the use and capabilities of Halo to expand its benefits to the organization.

INFORMATION TECHNOLOGY (continued)



IT Security

In the past month, the IT Security team has proactively blocked or thwarted 102,352 spam messages and 32 viruses. Additionally, 64,273 phishing attempts have been caught and 13,354 malware attempts have been blocked.

IT Enterprise Asset Management Systems

The IT Enterprise Asset Management Systems team, in conjunction with Capital Improvement Planning, Water & Wastewater Engineering, Finance and Procurement groups, continues to support the implementation effort for GLWA's Project Management Information System, Kahua, to deliver Capital Improvement Program (CIP) planning and program & project management delivery. In September, the team continued to work on GLWA Test 3 which is GLWA's pre-production environment for Phase 1a. The team continued data migration and integration into the environment while validating the configuration of the Kahua applications. This is in anticipation of using the pre-production environment for production-like end-to-end testing in October and November.

INFORMATION TECHNOLOGY (continued)



Bryon Wood, Strategic Technology Officer, along with Ian Thompson, Manager – CIP Program Controls, spoke at Kahua's Enabling Innovation 26 event in September on the topic of "Building a Unified Future of Project Cost Clarity". The presentation discussed how GLWA is integrating Workday financial data within Kahua for a holistic view of CIP project and portfolio costs alongside the project delivery details. Aspects of the Kahua implementation presented were the context of GLWA's CIP portfolio and planning process, current state systems and data processes that Kahua is replacing and streamlining, integration points with Workday to eliminate duplicate data entry, new CIP analytics dashboards for better cost monitoring and forecasting, and future state benefits. In addition, steps were provided to other Kahua users on how they can approach similar integrations with their Enterprise Resource Planning system to achieve a unified financial and project view of their CIP portfolio on a single platform.

IT Infrastructure Delivery

The IT Infrastructure Delivery team continues to expand wireless access at the Water Resource Recovery Facility. To date, six buildings/locations have been completed. An additional seven locations are scheduled for implementation through FY28. Installation for the Incineration Building is scheduled to begin in October.

IT Project Management Office (PMO)

Currently, the IT PMO is managing 20 active projects and is processing eight project requests. The PMO is also assisting with 30 initiatives.

PUBLIC AFFAIRS

A Decade in Review: GLWA Commemorates 10 Years in Annual Report to the Community

In celebration of GLWA's 10-year anniversary, the Public Affairs team developed a special edition of our annual report to the community focused on our first decade of service.

PUBLIC AFFAIRS (continued)

This special *Decade in Review,* which was designed entirely in-house by Public Affairs Specialist/Graphic Designer Mikala Evans, takes readers on a journey through GLWA's first 10 years of operations, highlighting milestones, accomplishments and progress that have shaped our organization being established on January 1, 2016.

More than a traditional year in review, this commemorative edition reflects the collective efforts and dedication of our team members, Board of Directors, member communities and regional partners, each of whom have contributed to our success. The publication also marks an important chapter in GLWA's history as our organization introduced a refreshed brand, mission and values that reflect our continued commitment to protecting public health, supporting economic vitality and safeguarding the region's freshwater resources.

A Decade in Review serves as both a celebration of our first 10 years and a reflection of the shared commitment that will guide us into our next decade of service.



Click here to read our Decade in Review now!

A Decade of Dedication: Celebrating 10 Years of GLWA

As a part of our 10-year celebration, the Public Affairs Creative Services team produced a *Decade of Dedication*, a video highlighting GLWA's journey over the past decade. The video reflects key milestones, the growth of our organization and the people who have contributed to our progress.

PUBLIC AFFAIRS (continued)

Viewers are invited to look back on our first 10 years, while recognizing the collective efforts that continue to advance our mission. It also serves as a lasting tribute to the dedication, collaboration and service we have provided over the years.



Click here to watch!

The Crisis Beneath Us Public Rollout through Media Outreach

To support the release of GLWA's *The Crisis Beneath Us* report, Public Affairs executed a comprehensive media outreach strategy. The outreach included a news release and a series of social media posts, editorial board meetings with the Detroit News and Crain's Detroit Business in advance of the release of the report, and interviews with media outlets across the state of Michigan. Media outreach continues with several more interviews in the works with statewide media outlets.

Read the new release here: **https://www.glwater.org/crisis-beneath-us/**

Crain's Detroit Business Forum Article on the State of Underground Infrastructure in Southeast Michigan

Sue Coffey was interviewed by Crain's Detroit Business for a lengthy article on the state of underground infrastructure in southeast Michigan. Sue was able to highlight the significant needs of the regional system but also talk about the proactive things GLWA has been doing through its Linear System Integrity Program (LSIP) to create resiliency in the system.

PUBLIC AFFAIRS (continued)

As a part of the coverage, Crain's published an OpEd authored by Sue. Read that OpEd here: https://www.crainsdetroit.com/forum/cdb-forum-underground-infrastructure-coffey-20260928/

Sue's Shoes: New Episode

Public Affairs has produced and released a new episode of the on-going social media series, *Sue's Shoes*, which follows CEO Sue Coffey from the lens of the different shoes she wears. In this episode of *Sue's Shoes*, Sue sees first-hand the progress at our 96-Inch Transmission Main Relocation Project in Shelby Township, which is nearing the end of its three phases of construction.



Click here to watch

The goal of the 96-Inch project is to install a part of the 32-foot-long pipe along a new route to improve access to the pipe for operation and maintenance, move the pipe away from backyards and businesses, and improve community wellbeing and safety.

GLWA Partners with the Detroit Historical Society

The Public Affairs team partnered with the Detroit Historical Society to produce an exhibit at the Dossin Great Lakes Museum on Belle Isle in conjunction with GLWA's 10-year anniversary. The exhibit features historic photos of the regional system, original wood pipe, broken pieces of the Hurlbut Gate at Water Works Park, and old and new GLWA hard hats, among other artifacts. The exhibit remains on display through the end of October.



Quarterly Freud Community Engagement Meetings

GLWA's Public Affairs Team supported the new Freud Sanitary Pump Station and Conner Creek Pump Station Project Team at their quarterly engagement meeting in September.

PUBLIC AFFAIRS (continued)

The meeting is a drop-in, open-house-style event where residents can ask any questions they have of the team. Public Affairs leads communication distribution, website updates, and event support for the projects.

Monthly Detroit District 4 Meeting

The Public Affairs team continued their support of the GLWA projects in Detroit's District 4 area at the monthly district meeting with Councilmember Latisha Johnson. GLWA's table offered residents insight into the various projects in the Jefferson Chalmers area and provided attendees with maps, renderings, and contact information.

SECURITY AND INTEGRITY

The Hazmat Unit coordinated and completed a total of 148 hours of training during the month and also completed 478 total training hours for the Security and Integrity group for the month of August.

Security and Integrity continued participating along with the Bridgeport Consulting Team in planning the upcoming tabletop training exercise for our member partners. The team also began planning the IT Tabletop all-hazard exercise which is scheduled for November 18, 2026.

Finally, Security and Integrity participated in the Auburn Hills' Hotwash Event for the 42-inch water main break.

ORGANIZATIONAL DEVELOPMENT (OD)

Performance Team

Apprenticeship

Plant Technician Apprentices (PTA) participated in the certification exam preparation courses led by our Related Training Instruction partner, Troy Gallagher, a Bay College instructor, at the Water Resource Recovery Facility. The training included sample math test questions, a focused question-and-answer session, and an instructional tour of the facility to reinforce key concepts. As part of their apprenticeship requirements, PTAs must pass the Michigan Department of Environment, Great Lakes, and Energy (EGLE) "D" certification exam.

ORGANIZATIONAL DEVELOPMENT (continued)

Performance

GLWA's annual Professional Development Certification Program, which provides a stipend for eligible team members who attain and maintain required EGLE certifications, opened on Monday, September 28, 2026, and closed on Monday, October 12, 2026.

This program provided an annual stipend to eligible team members who obtained and maintained their required EGLE certifications, supporting continued professional growth and alignment with regulatory requirements.

Outreach and Events

Talent Pipeline Management (TPM) National Learning Network (NLN) Summit

Melissa McCabee, Human Resources Generalist, and Adino "Dee" May, Management Professional, attended the TPM NLN Summit in Washington, D.C., where they connected with workforce development leaders, explored talent pipeline strategies being used across the country, and learned from real success stories. These insights will strengthen GLWA's efforts to close the skills gap and fill critical roles, positioning the organization as a regional hub for water sector workforce development. During the Summit, OD Director Patricia Butler was recognized as a TPM Fellow. A TPM Fellow is a TPM Practitioner Leader who supports the TPM framework and serves as a subject matter expert.

Water Environment Federation Technical Exhibition and Conference (WEFTEC)

OD Director Patricia Butler serves as Vice Chair of the Workforce Sustainability Focus Group for the Water Environment Federation (WEF) and is a member of the WEFTEC Planning Committee. During WEFTEC 2026 in New Orleans, she contributed as a panelist, moderator, and facilitator. This year's conference introduced a new Workforce Hub on the exhibit floor, designed to spotlight workforce development challenges and industry solutions. Ms. Butler participated as a panelist in the inaugural Workforce Hub session, "Building the Utility Leadership Pipeline," alongside two representatives from Charlotte Water.

ORGANIZATIONAL DEVELOPMENT (continued)



WEFTEC Workforce Hub Panelists: Patricia Butler, GLWA; Carolyn Ross, Charlotte Water; Paula Holmes, Charlotte Water



WEFTEC "Building Water's Future" Session Facilitator and Speakers: Tony Carnell, Henry County Water Authority; Patricia Butler, GLWA; Donnell Duncan, Arcadis; Kellie Watson, Louisville & Jefferson County MSD; Katie Richardson, TY Lin Greeley

Michigan Works! Association Annual Conference

Alicia Parker, Human Resource Generalist, and Jane Wilson, Management Professional represented GLWA at the Michigan Works! Association Annual Conference in Mt. Pleasant, Michigan. The conference's theme, "Building Michigan's Workforce: Strengthening Talent, Securing Tomorrow", was reflected throughout the conference. Workshops focused on workforce strategy, modernizing workforce systems, the impact of artificial intelligence on Michigan jobs, employer partnerships, and funding. The two of them strengthened GLWA's professional network by connecting with workforce professionals, educators, and economic development partners.

One Water Wellness – continues to support our team members in all things well-being!

Physical Well-being

BCBSM Virtual Well-Being Webinars

Through BCBSM Virtual Well-Being, GLWA offers a variety of well-being webinars.

ORGANIZATIONAL DEVELOPMENT (continued)

Women's Health – Monthly Networking Series



Dr. Ebony Pedraza was the guest speaker for the Women's Health Initiative series on September 18, 2026. Ebony joined GLWA in 2022 as the Management Professional for Emergency Preparedness, bringing deep experience and a steady commitment to service. She centers her work on people guided by faith and discipline required to balance life as a mother of four, wife, and pastor. In a male-dominated field, she reminds herself that she is enough allowing her to lead with authenticity and confidence. She believes that faith and preparation create the courage to show up fully and let her work speak for itself. Ebony continues to lean into selfcare, even in small moments of rest or reflection, knowing it strengthens her ability to serve others. She strives to lift women around her and offers simple, powerful encouragement: "Find another woman and say, I see you; you matter; keep going."

Wellness Wednesday Meditations

GLWA team members joined weekly Wednesday meditations in September led by the Blue Cross Blue Shield of Michigan well-being team. Sessions focused on relaxation, releasing tension, and creating calm, with topics including "Unexpected Joy, Breathing with Presence, Gentle Breathing, and Flow of the Breath".

Financial Well-being

Retirement Planning Education Series

The Southwest Water Plant hosted a MissionSquare Retirement lunch-and-learn in September, where Plan Specialist Jake Mitchell also provided one-on-one consultations to help team members review their retirement goals and portfolio performance.

Training

During September, 30 instructor-led training courses were delivered to 109 GLWA team members, totaling 153.5 instructor-led training hours. In addition, 92 online self-paced training courses (e.g., KnowBe4 and 360Water) were completed, totaling 58 self-paced training hours.

ORGANIZATIONAL DEVELOPMENT (continued)

Talent Management

Staffing

The table below provides a breakdown of GLWA Team Members since the last CEO report:

Number of New Hires	13
Number of Separations	7
Total Staffing - Regular FTEs (YTD)	1,152
Total Staffing – Part-Time (YTD)	9

FINANCIAL SERVICES AREA

September Audit Committee Recap

The regularly scheduled meeting for September 25, 2026, was cancelled. The next regularly scheduled meeting is on October 23, 2026. The GLWA Audit Committee binders are publicly available at www.glwater.org/financials/.

Affordability & Assistance Update

In September, Haran Stanley, Affordability & Assistance Manager, attended the Michigan Chapter American Water Works Association Annual Conference & Exhibition. The evening Women on Water (W.O.W.) event drew 50 registered attendees and provided a valuable opportunity for connection and collaboration. This event also concluded Haran's term as Committee Chair, though she will continue to serve as a member of the group.

To discover more about WRAP—including details on our service delivery partners, flyers in four different languages, frequently asked questions, and reports—please visit glwater.org/assistance.

FINANCIAL SERVICES AREA (continued)

Grants Update

National Grants Management Association - The National Grants Management Association (NGMA) – Michigan Chapter convened its second virtual meeting on September 22, 2026, under the leadership of Chapter Chair Alicia Schwartz, GLWA Manager of Grants Management. The meeting provided an overview of the Michigan State budget process and associated timelines and was attended by more than 30 participants from across the state. The next meeting, scheduled for January 2027, will address Subrecipient Monitoring. The Michigan Chapter continues to advance issues identified by NGMA members statewide and supports the enhancement of grants management practices.

USACE Training - Also in September, Alicia participated in the U.S. Army Corps of Engineers (USACE) Section 203 Workshop. This two-and-a-half-day program provided a comprehensive overview of the Corps' requirements and procedures for developing and submitting a locally led Section 203 feasibility study. Sessions addressed statutory obligations, study development standards, and methods for integrating engineering, economic, environmental, and planning components to meet USACE expectations.

The workshop offered valuable insight into the level of technical rigor and coordination required for GLWA to prepare a defensible, policy-compliant feasibility study and to engage effectively with the Corps throughout the process.

Water Funding Task Force Update

At the GLWA Board of Directors meeting on September 23, 2026, Chief Financial Officer/Treasurer Nicolette Bateson, Financial Services Director Scott Garrigan, and Maggie Pallone, Senior Vice President, Public Sector Consultants (PSC) presented the task force report titled, "The Crisis Beneath Us".

FINANCIAL SERVICES AREA (continued)

Accompanying the publication of this report, PSC hosted an Infrastructure Roundtable on September 25, 2026, in Lansing, MI. The roundtable participants were also provided a copy of "The Crisis Beneath Us" which was used as the basis of the roundtable discussion. Participants from GLWA included CEO Sue Coffey, Deputy CEO Bill Wolfson, CFO/Treasurer Nickie Bateson, Chief Public Affairs Officer Michelle Zdrodowski, Community and Legislative Relations Officer Gary Mekjian, and Public Affairs Manager Stefanie Burns. The roundtable had representation from organizations in Michigan who are working to raise awareness about the state's infrastructure condition.

Charges Outreach & Modeling (CO&M) Update

The Charges Outreach & Modeling Team presented a charges presentation, titled Pricing the Priceless, to the entire Financial Services Area staff at the annual Financial Services Area Offsite Training event at Macomb Community College on September 18, 2026. The presentation gave team members a high-level introduction to the annual process of setting wholesale water and sewer charges.



Pictured Left to Right: Guy Belew, Zac Truman and Matt Lane

September also presented the opportunity for Management Professional Zac Truman and Financial Services Director Scott Garrigan, to participate in the American Water Works Association's Rate-Setting Essentials training. This program provides foundational proficiency in rate and charge development, guided by the AWWA M1 Manual.

September also marked the completion of the contract reopener process. The contract team, including CO&M Manager Matt Lane, met with all 86 member partners to review max-day and peak-hour demand data, which will be incorporated into the FY 2028 Charges.

FINANCIAL SERVICES AREA (continued)

Michigan Government Finance Officers Association (MGFOA) – Fall Institute

Finance team members across GLWA took part at this year's Michigan Government Finance Officers Association (MGFOA) Fall Institute from September 13 - 16 in Traverse City, Michigan. The MGFOA promotes excellence in government finance through training, resources and networking opportunities. This year's Fall Institute included federal, state and local legislative updates, a cybersecurity keynote, a discussion regarding upcoming Governmental Accounting Standard Board (GASB) changes, as well as a variety of sessions highlighting the impacts and uses of artificial intelligence in our industry.



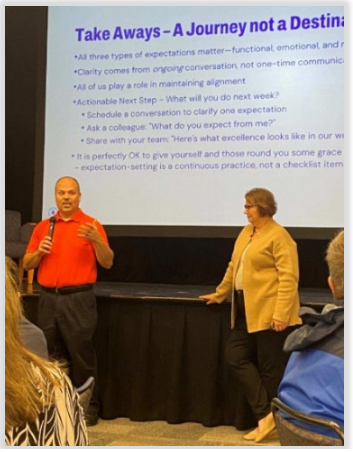
Pictured Left to Right: Michelle Wong, Michael Stark, and Sandy Chen

FSA Second Annual Training Day

On Friday, September 18th team members of the Financial Services Area engaged in an all-day training event related to the community impacts of their shared responsibilities. This year's theme was, "Clean Water, Clear Choices: Working Together for Our Community." Sessions covered such topics as the GLWA Linear Systems Integrity Program (LSIP), Information Security, the Water Funding Task Force, and breakouts on Public Speaking. Team members have provided very positive feedback.



Pictured Left to Right: Jackie Morgan, Nick Fedewa, Jill Kosters and David Slowik



Pictured Above: Steve Hoover and Nickie Bateson

FINANCIAL SERVICES AREA (continued)

FSA Leadership is now looking ahead to dates for a 2027 event. Many thanks to Kim Garland, Deputy Chief Financial Officer for championing this professional development opportunity.

Procurement Update

Members of the GLWA Procurement team attended the Michigan Public Purchasing Officers Association (MPPOA) Annual Fall Conference, held the end of September. The MPPOA, an official chapter of the National Institute of Governmental Purchasing (NIGP), provides statewide education and professional development for public procurement practitioners.

This year's conference offered a series of advanced learning sessions addressing procurement leadership, the emerging role of artificial intelligence in public purchasing, development of effective technology solicitations, and best practices in software acquisition and contract administration. In addition to formal programming, GLWA Procurement team members participated in networking engagements with representatives from municipalities, universities, and airport and transit authorities across Michigan, supporting continued collaboration and knowledge sharing within the public procurement community.

The September Procurement Pipeline is attached. This edition includes a list of upcoming solicitations.

OFFICE OF THE GENERAL COUNSEL

Litigation: The Office of General Counsel (OGC) stands as GLWA's frontline defense—vigorously defending and proactively shielding the organization from legal threats, neutralizing claims before they escalate, and ensuring every action we take is grounded in integrity, compliance, and unwavering protection of the organization and public trust.

GLWA v Michigan Department of Transportation (MDOT), Court of Claims, No. 24-00019: GLWA filed a notice of claim with the Court of Claims related to its relocation claim (Gordie Howe International Bridge). On September 3, 2026, the Court issued an Order and Opinion regarding the parties' cross-motions for summary judgment.

OFFICE OF THE GENERAL COUNSEL (continued)

The Court granted MDOT's motion for summary disposition, in part and denied GLWA's motion for summary judgment.

GLWA's breach of contract claim remains, and the Court will conduct a trial limited to the meaning of the term "eligible relocation costs" as it appears in the Transfer Agreements. A trial date was set for October 27, 2026, however GLWA filed Leave to Appeal and a Stipulated Motion to Adjourn. The Court granted the Motion to Stay Proceedings and Request to Adjourn Trial. The Parties will conduct limited additional Discovery, and a new trial date will be set.

Dubrulle et al v Great Lakes Water Authority and Consolidated Cases**,** Michigan Supreme Court Docket Numbers, 169268–169299 and 169304: After the significant rain events in June and July 2021, several lawsuits were filed against GLWA. Most of the lawsuits were dismissed based on governmental immunity. On October 2, 2025, the Court of Appeals (COA) reversed the Summary Disposition granted in favor of GLWA in favor of the *Dubrulle* litigants, who are seeking damages arising from sewer backups. The COA reversed the dismissal of GLWA on the basis that dismissal was premature; and that Plaintiffs should be allowed discovery as to proximate causation. GLWA filed an application for leave to appeal the Court of Appeals decision to the Michigan Supreme Court. On July 17, 2026, the Michigan Supreme Court denied GLWA's application for leave to appeal. Importantly, neither the COA nor the Michigan Supreme Court issued any substantive rulings on the merits, and all of GLWA's defenses remain intact.

With the Supreme Court's denial, the matters have returned to the trial court. The trial court has directed the parties to meet and confer to prepare a proposed scheduling order. A discovery master will be appointed to handle discovery issues.

Wolf, et al v GLWA, Wayne County 3rd Circuit Court Case No. 25-003683-CZ***:*** On March 11, 2025, Plaintiff Wolf filed a lawsuit against the Great Lakes Water Authority. This putative class action challenges the Industrial Waste Control Charges GLWA charges its non-residential property owners. GLWA filed a Summary Disposition motion on May 22, 2025, as there is a good faith belief that the alleged claims are a restatement of the same "Tax Claims" from a previous case known as: *General Mills, et al vs GLWA*, which was disposed in 2023. On January 22, 2026, the Court denied GLWA's motion. GLWA filed an application for leave to appeal the lower court's decision with the Michigan Court of Appeals. Plaintiffs filed a Second Amended Complaint adding the "City of Detroit" Water and Sewerage Department ("DWSD") as a Defendant. DWSD and GLWA's Answers to the Second Amended Complaint is due November 10, 2026.

OFFICE OF THE GENERAL COUNSEL (continued)

Mays, et al v GLWA, U.S. District Court, Eastern District of Michigan, Case No. 2:21-cv-10911**:** 29 current and former union members filed a lawsuit in federal court. The case was stayed and directed to arbitration pursuant to the collective bargaining agreement.

The arbitrator ruled in GLWA's favor based on the issue of arbitrability. GLWA then moved to have the federal case dismissed. The Court entered an order partially granting GLWA's Motion for Summary Disposition and partially dismissing Plaintiffs' claims. Plaintiffs appealed to the 6th Circuit Court of Appeals. The appeal is pending.

Clark vs GLWA, Wayne County 3rd Circuit Court Case No. 25-013826-NO***:*** On September 5, 2025, Plaintiff Maurice Clark filed a premises liability claim based on the injuries he allegedly sustained while working at the Springwells Water Treatment Plant. GLWA has tendered the defense and indemnity for this matter to the general contractor's insurance carrier.

Sulo v GLWA et al, Wayne County, 3rd Circuit Court Case No. 26-006579-NF: This litigation involves a vehicular accident involving a GLWA vehicle. The Plaintiff alleges that because of the accident they have suffered physical injury. This matter is currently in discovery.

Poe v GLWA et al, Wayne County, 3rd Circuit Court Case No. 26-011378-NI: In this litigation, the Plaintiff alleges she suffered damages to her person and vehicle when a manhole cover was ejected from the sewer. GLWA was served with a summons and complaint and will file an answer to the complaint. The parties are attempting an early resolution of this matter.

Contract Negotiations, Consultations and Outreach

2026 Water Contract Reopener Meetings*:* The OGC is actively engaged in the 2026 water contract reopener process. Under the model water contract, member communities are required to review and, if necessary, amend their contract value primarily maximum day and peak hour demands—on a four-year cycle. The last reopener occurred in 2022.

Laurie Koester, Assistant General Counsel, represents the OGC and serves as a key member of the contract reopener team, which includes Matt Lane, Manager of Charges Outreach & Modeling, an engineering consultant, and a facilitation consultant.

OFFICE OF THE GENERAL COUNSEL (continued)

The team has met with and concluded all member partner reopener meetings with the exception of Detroit, which discussions are ongoing.

As of September 23, 2026, 67 of the 87 contract amendments have been fully executed with members. All amendments must be approved by the respective governmental entities.

NPDES Permit Negotiations: The Final NPDES Permit was issued by EGLE effective October 1, 2026. The NPDES Permit was processed in accordance with the appropriate state and federal regulations and establishes the requirements necessary to comply with state and federal water pollution control laws. The Permit can be accessed by logging into the Michigan Department of Environment, Great Lakes, and Energy's (EGLE) MiEnviro Portal website at https://mienviro.michigan.gov/ncore/. Associate General Counsel, Lavonda Jackson, is GLWA's key internal legal representative on this matter.

***96-inch Water Transmission Main*:** OGC continues to negotiate and acquire easements related to Phase 3 of the project. GLWA is constructing an access road project near the Dorsey Dickerson Valve Facility, as a component of the GLWA 96-inch Water Transmission Main Relocation. The Project will create a new driveway to connect the existing Village of Romeo Station access driveway to a new GLWA access drive. A Mutual Access Agreement for the project was completed on September 9, 2026. Phase 3 remains on schedule to conclude in 2028.

***36-inch Water Transmission Main Break*:** OGC assisted in the recovery of $361,938.90 for GLWA's claim against Xtreme Construction for the February 2026, 36" watermain damage at 52939 Gratiot, Chesterfield Twp. This represents 90% of GLWA's total claim. OGC was instrumental in preparing and filing documentation with the MI Department of Licensing and Regulatory Affairs (LARA), MISSDIG, Xtreme Contracting and Liberty Mutual Insurance Company.

***Legislative Updates*:** The OGC continues to monitor legislative activity. OGC staff submitted GLWA comments on EPA's Draft Guidance for Reducing Risk from PFOA and PFOS in Biosolids on September, 30, 2026. OGC staff also attended "RegulatoryOutlook: Understanding Evolving Regulations around PFAS and Emerging Contaminants" on September 30, 2026. OGC continues working with others to develop state stormwater utility legislation, and continuing discussions with members of the U.S. Congress, staffers, and various representatives of several regulatory agencies to discuss various GLWA projects and capital improvement plans.

OFFICE OF THE GENERAL COUNSEL (continued)

Environmental and Workplace Safety Compliance: The OGC continues to work with the Chief Operating Officers, the Director of Enterprise Risk and Safety and team leaders from both the water and sewer systems to comply with regulations and to respond to any alleged violations. OGC staff attended "Smarter Sewer Systems: Using Continuous Monitoring to Improve Operations and Planning" on September 10, 2026.

Federal Grants and Contracts: The OGC will work with Grants as they finalize the Grants Manual as being developed in the Grants Program Development Project.

***Industrial Pretreatment Program ("IPP") & Industrial Waste Control Group (IWC*)**: The OGC continues to assist on IPP Permit compliance and PFAS and PFOS matters. Following a meeting with US EPA Region V, City of Detroit, and DWSD; GLWA issued a Cease and Desist & Permit Revocation Order to Kimmel Scrap Iron & Metal Company, 10571 Grand River Detroit, MI 48204. The Order addresses oily wastes being discharged near the Joe Louis Greenway and Conrail tracks. Cleanup continues and remedial actions are being determined. OGC staff also participates in continuing negotiations with Adoring Pet Funeral Home & Cremation Services, Wayne County Airport Authority and Ford Motor Company to resolve compliance issues.

Real Estate: The OGC is working to secure licenses, easements, and acquire properties related to various water and sewer projects including the Farmington-Newburgh Facility and Haggerty Booster Station Improvements. The GLWA Board passed a Resolution of Necessity for the Acquisition of 39955 W. 14 Mile, Novi, Michigan 48377 and negotiations continue. Additionally, OGC staff fields inquiries related to GLWA property purchases and sales.

***Member Outreach and Training*:** The OGC continues to be an active participant in Member Outreach sessions and other training. OGC staff attended NACWA's "Navigating Partnerships with Data Centers: Strategies Every Utility Leader" on September 23, 2026.

***Main Relocations/Repairs*:** The OGC continues to support Water Operations in its discussions with community stakeholders regarding water main relocations and repairs. The 96", 42" and 36" projects continue with property acquisitions, damage claims, maintenance and management.

OFFICE OF THE GENERAL COUNSEL (continued)

***Organizational Development*:** The OGC continues to provide legal advice and counsel to Organizational Development on labor and employment relations issues and matters. The OGC is also actively assisting with ongoing GLWA Policy review and assisting with introducing GLWA's Preventing Workplace Harassment and Discrimination online training.

***Procurement*:** The OGC continues to assist GLWA's Procurement Team negotiate contracts, change orders and amendments and interpret contractual provisions. The OGC is also assisting with the Procurement Policy's Procedures and updating GLWA's template contracts.

***Statistics*:**

Contract Statistics for September 10, 2026 to October 14, 2026	#
Contracts approved as to form:	49
Contracts drafted or revised:	134

Subpoena Statistics for September 1, 2026 to September 30, 2026	#
Subpoenas/Information requests received:	5
Subpoenas/Information responded to:	12

This report is not exhaustive, nor does it encompass all activities of the Office of General Counsel, as certain work remains protected under attorney-client privilege and the attorney work-product doctrine.

Respectfully submitted,

Suzanne R. Coffey

Suzanne R. Coffey, P.E.

Chief Executive Officer

SRC/dlr
Attachment: September 2026 Procurement Pipeline

Procurement Pipeline

Great Lakes Water Authority (313) 964-9157 www.glwater.org **September 2026 - Volume 85**

Welcome to the September edition of *The Procurement Pipeline*, a monthly newsletter designed to provide updates on doing business with the Great Lakes Water Authority (GLWA).

GLWA Launches New Brand Identity in Celebration of 10-Year Anniversary

As GLWA celebrates our 10-year operating anniversary, we are proud to introduce our new brand identity. Last month, GLWA officially launched a new logo, updated website, and updated mission and vision statements. This rebrand marks an important milestone – reflecting a decade of growth, learning, and service – and highlights the strong organization that we have become: future-focused, committed to transparency, and dedicated to earning and maintaining the public's trust. While our look is new, our purpose and commitment to the Michigan communities that we serve remain unchanged.

Why GLWA's new brand identity matters for the Vendor Community

GLWA's Vendor Community plays an essential role in delivering safe, high-quality water and wastewater services across the region we serve. GLWA's new brand both strengthens and supports how we work together by providing:

- A clearer expression of GLWA's values and long-term direction, helping Vendors better align with our strategic goals;
- A modern identity that reinforces public confidence in the shared work that we do;
- Updated mission and vision statements that offer a more precise guide when preparing proposals, designing solutions, or collaborating and partnering with GLWA.

As part of the new branding, the GLWA Vendor Webpage, which can now be found under the "Partnerships" tab, has been redesigned. All resources, forms, documents, and contact information remain available, just like before. We encourage Vendors to explore the updated page here, as well as GLWA's overall website here.

We extend our appreciation to the Vendor Community for your continued collaboration and support. As GLWA steps into its next decade of service, we look forward to building an even stronger, more transparent, and more impactful partnership with Vendors. Together we will continue to deliver safe, reliable water and wastewater services, protecting public health, and serving our member communities.

GLWA's 2026 Vendor Outreach Event

On October 29, 2026, GLWA will host its annual Vendor Outreach Event at Schoolcraft College. This half-day event will feature a keynote presentation by Kurt David on the workforce of the future and in-depth walkthrough of a successful GLWA project with insights from both GLWA team members and participating vendors. To register for the October 2026 event on Whova, please click here.

Virtual Vendor Introduction Meetings

If you are interested in learning more about doing business with GLWA, contact us at GLWAVendorOutreach@glwater.org to schedule a virtual vendor introduction meeting. Topics include tips for submitting competitive bids or proposals responses for GLWA solicitations.

Keeping up with GLWA

Our Chief Executive Officer (CEO) Monthly Report provides a wealth of information and news about important initiatives within GLWA's service territory that impact GLWA, its member partners, and the public. To read the August 2026 Monthly Report, please click here.

What's Coming Down the Pipe?

Current Solicitations: Register in GLWA's Euna Procurement Portal for new solicitations. *Upcoming Procurements:* See newsletter page 2.

Visit GLWA online!

To see the GLWA vendor homepage, please visit www.glwater.org or contact us via email at procurement@glwater.org.

Upcoming Solicitations September 2026

Category	CIP #	Description/Project Title	Budget Estimate
Water System (next four to nine months)			
Construction	111012	Lake Huron Water Treatment Plant Flocculation Improvements	$60,000,000
Wastewater Systems (next four to nine months)			
Construction	260803	WRRF Roof Improvements - Phase II	$3,000,000
Construction	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1 (CMAR)	$30,000,000
Enterprise (next three months)			
Information Technology	O&M	Accounts Payable Automation Solution	$350,000
Water System (next three months)			
Design	112010	Northeast Water Treatment Plant Electrical System Replacement	$15,600,000
Professional Services	116101	Inspection of Raw Water Tunnels	$4,242,000
Construction	122020	Concord Nevada Flow Control Valves	$7,000,000
Wastewater (next three months)			
Design	211009	Rehabilitation of the Circular Primary Clarifier Scum Removal -	$1,800,000
Construction	232002	Conner Creek Sanitary Pump Station	$190,000,000
Design	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1	$8,000,000
Construction	260206	Conveyance System Repairs	$14,179,550
Design	270002	Meldrum Sewer Diversion and VR-15 Improvements	$2,000,000
Projects moved to Procurement Team (Preparing for solicitation on Euna Procurement)			
Professional Services	O&M	Staffing Services	$500,000
Design	213008	WRRF Rehabilitation of Ash Handing Systems	$2,800,000
Information Technology	O&M	Shift Logs and Operational Rounds Solution (Software)	$600,000
Information Technology	O&M	Computer-Aided Dispatch Solution	$400,000
Professional Services	O&M	Boiler Operation and Maintenance	$800,000
Professional Services	O&M	Mechanical, Plumbing and HVAC Repair Services	$395,000
Professional Services	O&M	Alum sludge hauling	$1,391,144
Professional Services/ Construction	O&M	Personnel, Equipment Doors and Frames Corrective Maintenance Replacement Services	$510,000
Professional Services/Equipment	O&M	Installation and maintenance of security equipment and systems	$975,000

Vendors should continue to monitor Euna for solicitation updates.

Acronyms		
WRRF: Water Resource Recovery Facility	**CSO:** Combined Sewer Overflow	**WTP:** Water Treatment Plant