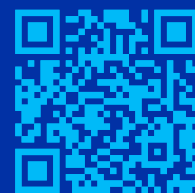


- After Income Based Plan credits are applied, a resident's budget for water and sewer bill is limited to three percent of their household's income
- Proactive Assistance: Enroll if you meet the income level criteria – no need to wait for a shut-off notice or a past due bill
- Past Due Bill Assistance: Household will receive past due bill or back payment assistance up to \$1,200 in year one and year two if needed
- Home Water Audits: A certified worker will visit the household to find any pipes, fixtures, or equipment that needs repair or replacement
- WRAPfinity: No limit if senior citizen or permanently disabled; all others are eligible for up to two years
- Payment: The agreed upon amount should be paid to the households water or sewer provider
- Reduce the Bill: Minor plumbing repairs (up to \$2,000) and home water usage audit to help lower the bill and create a healthy home – a key factor for many households

Here's an example: A household with an annual income of \$10,000 and an average annual bill amount of \$1,000 is now eligible for \$700 annually in bill credits. This means their annual cost is now \$300 rather than \$1,000 because of the three percent goal (household cost is now 3% of \$10,000 or \$300).

SCAN FOR
MORE INFO



LEARN MORE AT [GLWATER.ORG/ASSISTANCE](https://glwater.org/assistance)

WRAP TOLL-FREE NUMBER (1-833-871-9727 WRAP)



WRAP Eligibility:

Households are eligible for WRAP if they meet the following criteria:

- Demonstrate household income at or below 200 percent of the federal poverty level
- Reside within the GLWA service area
- Establish they are responsible for the water or sewer bill
- Reside in the home they own or rent

Served by Genesee County Community Action Resource Department:

City of Flint

VISIT GENESEECOUNTYMI.GOV/DEPARTMENTS/GCCARD
CALL 810-232-2185



Served by Macomb Community Action:

Lapeer County

Macomb County

St. Clair County

VISIT MACOMBGOV.ORG/MCA
CALL 586-469-6464



Served by United Way for Southeastern Michigan:

Oakland County

Washtenaw County

VISIT UNITEDWAYSEM.ORG
CALL 248-983-5656



Served by Wayne Metro Community Action Agency:

Monroe County

Wayne County

VISIT WAYNEMETRO.ORG/WRAP
CALL 313-386-WRAP(9727)



LEARN MORE AT GLWATER.ORG/ASSISTANCE

WRAP TOLL-FREE NUMBER (1-833-871-9727 WRAP)

