



- ◆ After Income Based Plan credits are applied, a resident's budget for water and sewer bill is limited to three percent of their household's income
- ◆ Proactive Assistance: Enroll if you meet the income level criteria - no need to wait for a shut-off notice or a past due bill
- ◆ Past Due Bill Assistance: Household will receive past due bill or back payment assistance up to \$1,200 in year one and year two if needed
- ◆ Home Water Audits: A certified worker will visit the household to find any pipes, fixtures, or equipment that needs repair or replacement
- ◆ WRAPfinity: No limit if senior citizen or permanently disabled; all others are eligible for up to two years
- ◆ Payment: The agreed upon amount should be paid to the households water or sewer provider
- ◆ Reduce the Bill: Minor plumbing repairs (up to \$2,000) and home water usage audit to help lower the bill and create a healthy home - a key factor for many households

Here's an example: A household with an annual income of \$10,000 and an average annual bill amount of \$1,000 is now eligible for \$700 annually in bill credits. This means their annual cost is now \$300 rather than \$1,000 because of the three percent goal (household cost is now 3% of \$10,000 or \$300).



Learn more at glwater.org/assistance
WRAP Toll-Free phone number (1-833-871-9727 WRAP)



WHO IS ELIGIBLE?

Households are eligible for WRAP if they meet the following criteria:

- Demonstrate household income at or below 200 percent of the federal poverty level
- Reside within the GLWA service area
- Establish they are responsible for the water or sewer bill
- Reside in the home they own or rent
- Already receive SNAP, FIP, or SER benefits



Served by Genesee County Community Action Resource Department:

- City of Flint

Call (810) 232-2185



Served by Macomb Community Action:

- Lapeer County
- Macomb County
- St. Clair County

Call (586) 469-6464



Served by United Way for Southeastern Michigan:

- Oakland County
- Washtenaw County

Call (248) 983-5656



Served by Wayne Metro Community Action Agency:

- Monroe County
- Wayne County

Call (313) 386-9727



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