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What is WRAP IBP?

The Water Residential Assistance Program (WRAP) provides water bill assistance and conservation measures to qualifying low-income households within the GLWA service area for up to two years. The program is funded through GLWA budgeted revenue and administered by local service delivery partners.



Program Elements

**Bill
Payment
Assistance**

**Arrearage
Assistance**

**Healthy Home &
Conservation
Measures**

Who is Eligible for WRAP?

Households are eligible for WRAP if they meet the following criteria:

- 💧 Reside within the GLWA service area
- 💧 Demonstrate household income at or below 200% of the federal poverty level
- 💧 Establish they are responsible for the water bill
- 💧 Live in a home they own OR rent

What is WRAPfinity?

WRAPfinity is an option for households with someone with a permanent disability or someone who is 62 years of age or older to be enrolled in the WRAP Income-Based Plan (IBP) for longer than two years. There is no limitation to the length of enrollment for those households.

The household must still meet the other WRAP requirements:

- 💧 Reside within the GLWA service area
- 💧 Demonstrate household income at or below 200% of the federal poverty level
- 💧 Establish they are responsible for the water bill
- 💧 Live in a home they own OR rent

Direct Client Assistance - Bill Credits

- 💧 Bill credit amount is unique to each household and is based on their annual income and bill amount
- 💧 Targeting that after the bill credit is applied, the bill amount the household is expected to pay is ~3% of the household income
- 💧 Rapid Assistance is available for participants who can't pay their portion of their bill
- 💧 For households who qualify, WRAPfinity is available beyond Year Two of WRAP

Direct Client Assistance - Arrearage Assistance

- ◆ Eligible households that have a past due balance are eligible to receive up to \$1,200 in arrearage assistance upon enrollment
- ◆ Additionally, households may be eligible to receive an additional amount up to \$1,200 in Year Two of WRAP
- ◆ A household does not need to have a past due balance or be in shutoff status to enroll in WRAP

Direct Client Assistance

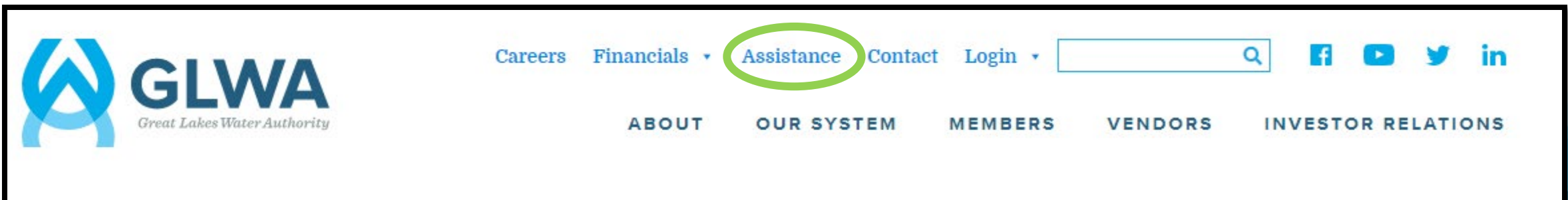
- 💧 Empowers service delivery partners to work with client directly to review progress in making payments
- 💧 Removes the need for communities to verify on time payments
- 💧 Reduces reporting burden at the community level

Healthy Home & Conservation Measures

- ◆ Enrolled households are eligible to receive up to \$2,000 in conservations measures:
 - ◆ Home water audit
 - ◆ Minor plumbing repairs
 - ◆ Educational information regarding water usage
- ◆ An emphasis on creating a healthy home allows for repairs on leaking or nonfunctioning plumbing and other water fixtures to create a safe and livable home

WRAP Toolbox

- 🔹 Visit www.glwater.org/assistance
- 🔹 WRAP Materials:
 - 🔹 Service Delivery Partner Information
 - 🔹 Flyers
 - 🔹 Frequently Asked Questions
 - 🔹 Infographics
 - 🔹 Service Delivery Partner Information
- 🔹 Email WRAP@glwater.org



Overview of WRAP Elements

Bill Credits – Income Based!

- Amount is unique to each household
- Based on income & and the amount of water & sewer bill
- After applied, the amount the household is expected to pay is ~3% of the household income
- Rapid Assistance available

Arrearage Assistance

- Up to \$1,200 in arrearage assistance upon enrollment in Year 1
- Up to \$1,200 in arrearage assistance upon enrollment in Year 2
- A household does not need to have a past due balance or be in shutoff status to enroll in WRAP

Conservation & Plumbing Repairs

- Up to \$2,000 in services such as:
- Home Water Audit
- Minor Plumbing Repairs
- Educational information regarding water usage
- Emphasis on a healthy home



ONE WATER  **ONE TEAM**