



FOR IMMEDIATE RELEASE

November 1, 2022

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GLWA CEO SUZANNE COFFEY APPOINTS EXECUTIVE LEADERSHIP FOR PLANNING SERVICES AND ORGANIZATIONAL DEVELOPMENT FUNCTIONS

- *Jody Caldwell, P.E., named Chief Planning Officer*
- *Jordie Kramer, named Chief Organizational Development Officer*

DETROIT – Great Lakes Water Authority (GLWA) Chief Executive Officer Suzanne R. Coffey today announced that she has filled two key executive leadership roles at the independent regional authority which is the state of Michigan’s largest water and wastewater treatment services provider.

Jody Caldwell, P.E., Chief Planning Officer

After serving GLWA as its Interim Chief Planning Officer since August 2021, Jody Caldwell, P.E., is now the permanent leader of the Authority’s Planning Services Area. In this role he champions GLWA’s efforts to bolster its asset management capacities, leads long-term planning efforts such as the five-year Capital Improvement Plan, and is responsible for System Analytics and Meter Operations and Member Outreach.

Prior to his tenure as interim Chief Planning Officer, Caldwell had been the Asset Management Director for the Enterprise-wide Asset Management Group at GLWA for more than five years. He helped to support GLWA business units by coordinating overall asset management strategies, objectives and activities to ensure decisions are informed by risk, regional needs, and life cycle considerations.

Prior to his service with GLWA, Caldwell was a Chief Engineer at the Oakland County Water Resources Commissioner’s Office. He is a licensed, professional engineer in the state of Michigan and holds a bachelor and master’s degree in Civil Engineering from Michigan State University. Caldwell has more than 23-years of experience in many areas within the water and wastewater sector including private consultation and municipal operations and maintenance.

“Jody has served GLWA exceptionally well in the role of Chief Planning Officer over the last year,” said Coffey. “I have great confidence that he will continue to use his broad base of knowledge of southeast Michigan, as well as his experience in utility management, capital improvement planning, asset management and long-term planning and analysis to help move GLWA forward as it works to fulfill its goal of becoming a sustainable utility.”

Jordie Kramer, Chief Organizational Development Officer

Jordie Kramer, an experienced leader in all aspects of Human Resources (HR) who has served in increasingly more responsible HR roles in government entities in southeast Michigan for nearly three decades, has been selected as GLWA’s new Chief Organizational Development Officer.

As Chief Organizational Development Officer, Kramer will be responsible for leading all areas of GLWA’s Organizational Development Group, including recruitment, compensation, benefits, labor relations, employee relations, human resource information systems (HRIS), and training and development.

Prior to being elevated to this executive-level position, Kramer served as Director of Organizational Development, a role she has been in since joining GLWA in 2019. Before beginning her tenure at GLWA, Kramer served as Oakland County’s Director of Human Resources, and served as Labor Relations Supervisor and Senior Compensation Analyst. Kramer is active in the Michigan Public Employers Labor Relations Association and serves as a member of its board of directors and is also active in the National Public Employers Labor Relations Association. She earned a Bachelor of Science Degree from Central Michigan University.

“Jordie is a natural leader with strong analytical and organizational skills,” said Coffey. “I am certain that she will continue to use these skills, as well as her creativity and keen insights into the challenging labor market that our region and state are experiencing to build programs and initiatives that will not only help retain and grow our current team members, but also attract talented individuals to join us in a purpose-driven career in the water sector.”

Both Caldwell and Kramer will serve on GLWA’s Executive Leadership Team.

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About the Great Lakes Water Authority (GLWA)

The Great Lakes Water Authority (GLWA) is the provider-of-choice for drinking water services to nearly 40 percent, and efficient and effective wastewater services to nearly 30 percent, of Michigan’s population. With the Great Lakes as source water, GLWA is uniquely positioned to provide those it serves with water of unquestionable quality. GLWA also has the capacity to extend its services beyond its 88 member partner communities. As part of its commitment to water affordability, the Authority offers a Water Residential Assistance Program to assist low-income households in participating member communities throughout the system. GLWA’s board includes one representative each from Oakland, Macomb and Wayne counties, two representatives from the city of Detroit, and one appointed by the Michigan governor to represent member partner communities outside of the tri-county area.