



**FOR IMMEDIATE RELEASE**

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**BOIL WATER ADVISORY**

**A portion of the City of Westland lost pressure and contamination may have occurred  
BOIL YOUR WATER BEFORE USING**

Due to a loss of pressure in parts of the Westland water supply (Cherry Hill to Michigan Avenue and Henry Ruff to Venoy), it is possible that bacterial contamination may have occurred in the water system. Bacteria are generally not harmful and are common throughout our environment. Corrective measures are currently being undertaken to correct the situation.

**What should I do?**

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and preparing food. Boiling kills bacteria and other organisms in the water. Continue using boiled or bottled water until further notice.

**What happened? What is being done?**

The precautionary measure is being taken due to the loss of pressure in the water distribution system caused by an error made by Great Lakes Water Authority (GLWA) field service crews during pressure reducing valve replacement maintenance activities in the area on July 23, 2020. Whenever a water system loses pressure for any significant length of time, the precautionary measure of a boil water advisory is recommended.

GLWA is working to get pressure restored, and staff will be taking other remedial actions such as flushing and collecting bacteriological samples from around the system once the water has been restored. The samples will be collected to determine that the water quality meets all drinking water standards. We will inform you when tests show no bacteria and you no longer need to boil your water. It is anticipated that the Boil Water Advisory will be resolved within approximately 48 hours after water has been restored.

This boil water advisory shall remain in effect until results from the sampling verify the water is safe to drink. **Customers will be advised when the boil water advisory has been lifted.**

For more information, please contact Great Lakes Water Authority System Control Center at 313 267-6000, [systemcontrol@glwater.org](mailto:systemcontrol@glwater.org). General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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### **About the Great Lakes Water Authority**

The Great Lakes Water Authority (GLWA) is the provider-of-choice for drinking water services to nearly 40 percent and efficient and effective wastewater services to nearly 30 percent of Michigan's population. With the Great Lakes as source water, GLWA is uniquely positioned to provide those it serves with water of unquestionable quality. GLWA also has the capacity to extend its service beyond its 88 member partner communities. As part of its commitment to water affordability, the Authority offers a Water Residential Assistance Program to assist low-income households in participating member communities throughout the system. GLWA's board includes one representative each from Oakland, Macomb and Wayne counties, two representatives from the city of Detroit and one appointed by the Michigan governor to represent customer communities outside of the tri-county area.