



June 14, 2017

**Statement RE: GLWA Testing Associated with Livonia's Boil Water Advisory on June 10, 2017**

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GLWA would like to clarify previously made statements regarding the request made by the city of Livonia's Department of Public Works to provide laboratory testing services surrounding the boil water advisory that they issued on Saturday, June 10, 2017. After further investigation, GLWA has confirmed that representatives of the Livonia Department of Public Works did reach out to GLWA's Systems Control Center to request the Authority's assistance with its required testing late in the afternoon on June 10. However, due to a breakdown of communications between Water Operations personnel, that request did not get relayed to the Water Quality Group for action until the morning of Monday, June 12, 2017.

The Authority regrets this communications breakdown, and any resulting inaccuracies that were disseminated publicly. We can confirm that the appropriate actions have been taken to ensure that it will not occur in the future.