



Memorandum

To: GLWA Member Communities

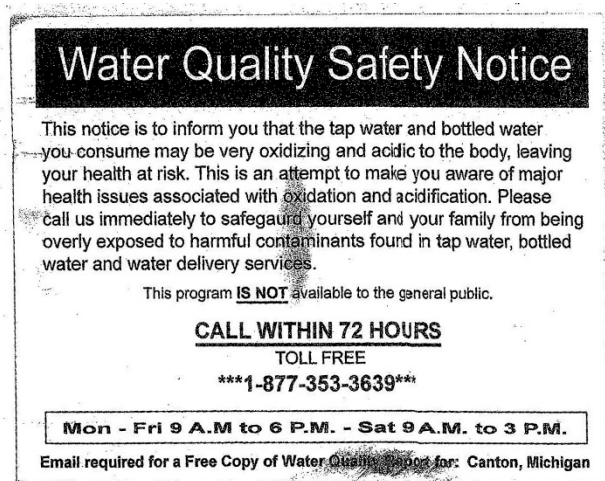
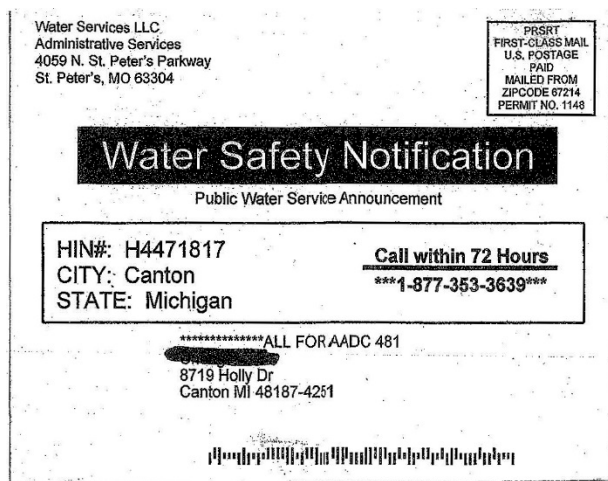
From: Cheryl Porter, COO-Water & Field Services

CC: Sue McCormick, CEO; Bill Wolfson, CACO

Date: August 23, 2017

RE: Warning Notice - Misleading Water Safety Postcard

HAVE YOUR SEEN THIS POSTCARD?



If you have, we urge you to ignore it! It is a misleading marketing mailer that was sent out by a Missouri company attempting to sell its water purification products by making false claims about the quality of the drinking water in your communities.

GLWA wants to assure you that the water provided by the Authority is of unquestionable quality – and not only meets, but exceeds the rigorous standards set out by the Safe Drinking Water Act. Our professional, skilled team members in Water Operations and Water Quality work tirelessly to ensure that GLWA fulfills its commitment to protecting public health and safety. It is one of our most important responsibilities as a water service provider.

A special thank you goes out to Canton Township for bringing this mailer to our attention.

In keeping with our promise to alert you to matters that could potentially impact your communities, we will continue to send out these types of warning notices, as necessary.

If you have any questions, please don't hesitate to contact me at (313) 964-9390.