



Financial Services Area



Memorandum

Date: July 27, 2017

To: All Great Lakes Water Authority (GLWA) Wholesale Customers

From: Jon Wheatley, Public Finance Manager

CC: Nicolette Bateson, Chief Financial Officer/Treasurer

RE: Technical Issues Impacting GLWA Financial and Billing Systems

All Wholesale Customers please be advised GLWA is experiencing technical issues that are impacting our computer network. As a result, GLWA will be delayed in sending out the bills for the June 2017 usage month by approximately six days. Please note that our Information Technology teams are working to resolve these issues as soon as possible.

Should you have questions or concerns please contact Knyiesha Scott at (313) 964-9027 for Water and Sewerage; Pamela Fladger at (313) 964-9290 for IWC and Pollutant Surcharges.

We appreciate your patience and understanding in this matter.

Stay Connected with Great Lakes Water Authority (GLWA):

